

Horizons

Your portfolio update

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CACHE New Qualifications

Qualification	NCFE CACHE Level 3 Diploma in the Principles and Practice of Dental Nursing (Integrated Apprenticeship) (603/6671/0)
Go-live date	05 January 2021
Useful information	<p>This qualification is suitable for learners aged 16 or above and is designed for those who are working as an apprentice Dental Nurse and who wish to complete an apprenticeship, register with the General Dental Council (GDC) and qualify as a Dental Nurse. Upon completion, it will enable learners to apply for registration with the GDC.</p> <p>This new integrated qualification maps directly to the recently published Integrated Apprenticeship Standard for Dental Nurses, so is suitable for learners studying as part of an apprenticeship, in England only.</p> <p>The 'integrated' qualification will run alongside our existing NCFE CACHE Level 3 Diploma in the Principles and Practice of Dental Nursing (601/2251/1), which will remain available for learners who are self-funding and/or studying outside of an apprenticeship. Please see the mapping document here to show how it compares to the existing 'standalone' qualification.</p> <p>In line with the model created by the Apprenticeship Trailblazer Group, the structure of the new qualification is that the EPA assesses 100% of the qualification. The qualification will be graded Pass/Distinction. Please note that the fee for the EPA is charged separately to the qualification fee, once the learner reaches gateway.</p> <p>This qualification is not eligible for DCS.</p> <p>We have transferred all approval and EQA checks and requirements which feature in the current standalone qualification directly over to the new qualification. This means that approval and EQA requirements are unchanged. We will also allow approval transfers from the existing qualification to the new qualification.</p> <p>This qualification is part of the following bundle: APP5200 Dental Nurse Integrated Apprenticeship Bundle which includes Level 2 Functional Skills Qualifications in Maths and English. Learners can be registered onto this qualification or the bundle.</p> <p>Please watch our webinar for more information here.</p>
GLH	371
Fee	£206

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CACHE Qualification Amendments

Qualification	NCFE CACHE Technical Level 3 Certificate in Childcare and Education (601/8436/X) NCFE CACHE Technical Level 3 Diploma in Childcare and Education (Early Years Educator) (601/8437/1)
Summary of changes	<p>Updated Assessment Criteria (AC) wording throughout the document to ensure consistency.</p> <p>Where this wording is a significant change, we have highlighted it below:</p> <ul style="list-style-type: none"> • Assessment Grading Criteria Table – units 2, 3, 4 and 10 • Assessment of Learning Table – units 4 and 10.
Date changes come into effect	<p>15 December 2020</p> <p>Centres are reminded to use the most up-to-date version of the Learner Handbook (Version 8.0 December 2020) which is available on the qualification page on QualHub.</p>

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NCFE New Qualifications


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Qualification	NCFE Level 2 Award in Understanding Stewarding at Spectator Events (603/6703/9)
Go-live date	12 January 2021
Useful information	<p>This qualification is suitable for learners aged 16 and above.</p> <p>This qualification is specifically suited to volunteers at spectator events supporting more experienced members of staff. The purpose of this qualification is to provide learners with the knowledge and understanding required to enter the spectator safety sector.</p> <p>The qualification is mapped to the SkillsActive Spectator Safety NOS suite 2019.</p> <p>To apply for approval for this qualification, please visit the qualification page on QualHub.</p> <p>This qualification is not eligible for DCS due to the additional certification requirements.</p>
Stakeholder involvement	<p>This qualification has been developed by SkillsActive and the Sports Grounds Safety Authority in conjunction with awarding organisations offering spectator safety qualifications and industry stakeholders.</p> <p>Look out for company logos and a collaborative case study on QualHub, coming soon. If you would like to input into qualification developments, you can find out more and sign up here.</p>
GLH	36
Credit	11
Fee	£26

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Qualification	NCFE Level 2 Certificate in Spectator Safety (603/6704/0)
Go-live date	12 January 2021
Useful information	<p>This qualification is suitable for learners aged 16 and above.</p> <p>This qualification is designed for those working in the match day and events stewarding industry. It can be achieved by individuals typically working at sports events, parades, concerts or carnivals where the safety of spectators is paramount.</p> <p>The purpose of this qualification is to confirm occupational competence and provide learners with the knowledge, skills and understanding required to take up roles within the stewarding and spectator safety industry.</p> <p>The qualification is mapped to the SkillsActive Spectator Safety NOS suite 2019.</p> <p>To apply for approval for this qualification, please visit the qualification page on QualHub.</p> <p>This qualification is not eligible for DCS due to the additional certification requirements.</p>
Stakeholder involvement	<p>This qualification has been developed by SkillsActive and the Sports Grounds Safety Authority in conjunction with awarding organisations offering spectator safety qualifications and industry stakeholders.</p> <p>Look out for company logos and a collaborative case study on QualHub, coming soon. If you would like to input into qualification developments, you can find out more and sign up here.</p>
GLH	73
Credit	24
Fee	£61

Qualification	NCFE Level 3 Certificate in Spectator Safety Supervision (603/6756/8)
Go-live date	12 January 2021
Useful information	<p>This qualification is suitable for learners aged 18 and above.</p> <p>This qualification is designed for those working in the match day and events stewarding industry. It can be achieved by individuals typically working at sports events, parades, concerts or carnivals where the safety of spectators is paramount.</p> <p>The purpose of this qualification is to confirm occupational competence and provide learners with the knowledge, skills and understanding to take up supervisory roles within the stewarding and spectator safety industry.</p> <p>The qualification is mapped to the SkillsActive Spectator Safety NOS suite 2019.</p> <p>To apply for approval for this qualification, please visit the qualification page on QualHub.</p> <p>This qualification is not eligible for DCS due to the additional certification requirements.</p>
Stakeholder involvement	<p>This qualification has been developed by SkillsActive and the Sports Grounds Safety Authority in conjunction with awarding organisations offering spectator safety qualifications and industry stakeholders. The qualification is based on the SkillsActive Spectator Safety NOS 2019.</p> <p>Look out for company logos and a collaborative case study on QualHub, coming soon. If you would like to input into qualification developments, you can find out more and sign up here.</p>
GLH	146
Credit	31
Fee	£69

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NCFE New Unit Programmes

Qualification	Principles of Legal, Regulatory and Ethical Requirements of a Contact Centre (F/503/0411/UNIT)
Go-live date	29/01/2021
Useful information	<p>This unit is suitable for learners aged pre-16 and above.</p> <p>This unit covers understanding an organisation's procedures for dealing with legal, regulatory and ethical requirements in a contact centre, and understanding the legal, regulatory and ethical limits of contact centre work.</p>
GLH	15
Credit	2
Level	2
Fee	£14

Qualification	Principles of Handling Incidents Through a Contact Centre (M/503/0405/UNIT)
Go-live date	29/01/2021
Useful information	<p>This unit is suitable for learners aged pre-16 and above.</p> <p>This unit will allow learners to know the standards and procedures for dealing with incidents through a contact centre, understand how to use contact centre communications systems to deploy incident management resources and understand how to deal with incidents reported to a contact centre.</p>
GLH	18
Credit	3
Level	2
Fee	£14

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Qualification	Principles of Communication and Customer Service in a Contact Centre (L/503/0377/UNIT)
Go-live date	29/01/2021
Useful information	<p>This unit is suitable for learners aged pre-16 and above.</p> <p>This unit will enable learners to know the rules of communication and customer service in a contact centre, understand how to deliver customer service through a contact centre and know how to communicate with internal or external customers in written or electronic form.</p>
GLH	12
Credit	2
Level	2
Fee	£14

Qualification	Online Reputation Management (M/615/8542/UNIT)
Go-live date	29/01/2021
Useful information	<p>This unit is suitable for learners aged pre-16 and above.</p> <p>Learners will understand the importance of online reputation management, how online forums can impact a business's reputation and the appropriate actions that businesses may take.</p>
GLH	20
Level	2
Fee	£14

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Qualification	Coordinating Offline and Digital Media for Business (R/507/4154/UNIT)
Go-live date	29/01/2021
Useful information	This unit is suitable for learners aged pre-16 and above. In this unit learners will understand how to coordinate the use of offline and digital media to generate online traffic and meet business objectives.
GLH	20
Level	2
Fee	£14

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NCFE Qualification Withdrawals

Qualification	NCFE Level 1 Award in Principles of Carrying and Delivering Goods by Road (601/5520/6)
Date qualification is being withdrawn	31 July 2021 This is the last date we can accept learner registrations. Please ensure your learners are aware that this qualification is no longer available after the withdrawal date.
Certification end date	31 July 2022 This is the last date we can process learner certificates.
Reasons for withdrawal	This qualification is being withdrawn as a result of portfolio review.

Qualification	NCFE Level 1 Award in Personal Effectiveness (500/8781/2)
Date qualification is being withdrawn	31 July 2021 This is the last date we can accept learner registrations. Please ensure your learners are aware that this qualification is no longer available after the withdrawal date.
Certification end date	31 July 2022 This is the last date we can process learner certificates.
Reasons for withdrawal	This qualification is being withdrawn as a result of portfolio review.

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Qualification	NCFE Level 1 NVQ Diploma in Performing Manufacturing Operations (601/6479/7)
Date qualification is being withdrawn	31 July 2021 This is the last date we can accept learner registrations. Please ensure your learners are aware that this qualification is no longer available after the withdrawal date.
Certification end date	31 July 2022 This is the last date we can process learner certificates.
Reasons for withdrawal	This qualification is being withdrawn as a result of portfolio review.
Unit programmes	The following unit programmes will also be withdrawn: <ul style="list-style-type: none"> • Moving Materials Within Manufacturing Operations (K/602/2104/UNIT) • Carrying Out Processing Operations (M/602/2122/UNIT) • Carrying Out Finishing Operations (L/602/2127/UNIT) • Carrying Out Packaging Operations (D/602/2133/UNIT) • Servicing the Line (H/602/2134/UNIT).

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Qualification	NCFE Level 3 Diploma in Retail Skills (Management) (600/4272/2)
Date qualification is being withdrawn	31 July 2021 This is the last date we can accept learner registrations. Please ensure your learners are aware that this qualification is no longer available after the withdrawal date.
Certification end date	31 July 2024 This is the last date we can process learner certificates.
Reasons for withdrawal	This qualification is being withdrawn as a result of portfolio review.
Unit Programme	The following unit programme will also be withdrawn: <ul style="list-style-type: none"> • Manage Conflict in a Team (R/600/9685/UNIT).

Qualification	NCFE Level 3 Certificate in Retail Knowledge (600/2140/8)
Date qualification is being withdrawn	31 July 2021 This is the last date we can accept learner registrations. Please ensure your learners are aware that this qualification is no longer available after the withdrawal date.
Certification end date	31 July 2024 This is the last date we can process learner certificates.
Reasons for withdrawal	This qualification is being withdrawn following a portfolio review.