

Qualification Factsheet

Qualification overview

Qualification title	NCFE Level 2 Certificate in Travel and Tourism (Wales) (C00/5463/0) NCFE Level 2 Extended Certificate in Travel and Tourism (Wales) (C00/5463/1) NCFE Level 2 Diploma in Travel and Tourism (Wales) (C00/5382/5)		
Total qualification time (TQT)	Certificate: 360 Extended Certificate: 540 Diploma: 720	Guided learning hours (GLH)	Certificate: 240 Extended Certificate: 360 Diploma: 480
Entry requirements	No specific entry requirements, though learners may find it helpful if they have already achieved a level 1 qualification. Primarily intended for learners aged 16 to 19 as part of publicly funded programmes of learning in Wales.		

About these qualifications

These qualifications focus on the study of the travel and tourism industry, offering breadth and depth of study incorporating a key core of knowledge, and provide opportunities for learners to develop practical and transferable skills relevant to further study and the workplace. They develop learners' understanding of the travel and tourism industry and its key areas of work, and support progression to further study within the sector.

Qualification structure

Certificate

Learners are required to successfully achieve 2 units from the graded mandatory units and 2 units from the graded optional units.

Extended Certificate

Learners are required to successfully achieve 2 units from the graded mandatory units and 4 units from the graded optional units.

Diploma

Learners are required to successfully achieve 2 units from the graded mandatory units and 6 units from the graded optional units.

Mandatory units

Unit 01 Customer service in travel and tourism (TTW-02-01)
Unit 02 The UK travel and tourism industry (TTW-02-02)

Optional units

Unit 03 Travel and tourism destinations (TTW-02-03)

Unit 04 Promotion in travel and tourism (TTW-02-04)
Unit 05 UK purpose-built visitor attractions (TTW-02-05)
Unit 06 Understanding package holidays (TTW-02-06)
Unit 07 Travel agency operations (TTW-02-07)
Unit 08 Hospitality in travel and tourism (TTW-02-08)
Unit 09 Organising an event (TTW-02-09)
Unit 10 Introduction to guided tours (TTW-02-10)
Unit 11 Impact of travel and tourism provision on a host community (TTW-02-11)
Unit 12 Tourism in a popular UK region (TTW-02-12)
Unit 13 Know about airports and airlines (TTW-02-13)
Unit 14 Career planning for travel and tourism (TTW-02-14)
Unit 15 Work experience in travel and tourism (TTW-02-15)
Unit 16 UK coastal tourism (TTW-02-16)
Unit 17 Heritage and cultural tourism (TTW-02-17)
Unit 18 UK rural tourism (TTW-02-18)
Unit 19 Understanding specialist tourism (TTW-02-19)
Unit 20 Enterprise in tourism (TTW-02-20)

Assessment

These qualifications are internally assessed and externally quality assured. The assessment consists of one component: an internally assessed portfolio of evidence, which is assessed by centre staff and externally quality assured by NCFE (internal quality assurance must still be completed by the centre as usual).

Placement requirements

Work/industry placement experience is not required.

Progression opportunities

Learners who achieve these qualifications could progress to the following:

- employment (roles within the travel and tourism sector):
 - customer service assistant
 - tourism assistant
 - visitor services assistant
 - hospitality assistant
 - travel agency assistant
- further education (level 2 qualifications in travel and tourism within this suite):
 - NCFE Level 2 Extended Certificate in Travel and Tourism (Wales) (C00/5463/1)
 - NCFE Level 2 Diploma in Travel and Tourism (Wales) (C00/5382/5)
- further education (level 3 or higher qualifications in travel and tourism) including:
 - NCFE Level 3 Introductory Certificate in Travel and Tourism (Wales) (C00/5463/2)
 - NCFE Level 3 Certificate in Travel and Tourism (Wales) (C00/5463/3)
 - NCFE Level 3 Introductory Diploma in Travel and Tourism (Wales) (C00/5463/4)
 - NCFE Level 3 Diploma in Travel and Tourism (Wales) (C00/5463/5)
 - NCFE Level 3 Extended Diploma in Travel and Tourism (Wales) (C00/5382/6).



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