

Learner overview

NCFE Level 3 Diploma in Travel and Tourism (601/7935/1)

Qualification content, structure and outcomes

This qualification aims to provide you with the specialist knowledge, skills and understanding relating to the travel and tourism sector, over a 2 year course. It covers areas such as preparing for a career, customer service, travel agency operations and tour guiding, which can be applied to current or future employment in a variety of roles. The content has been developed with employers, subject experts and Tutors to ensure that it's relevant to the real world and meets the need of employers.

The qualification provides the basis for you to progress into employment within the travel and tourism sector. This qualification has 720 guided learning hours, allowing you to combine your studies with other qualifications, such as A' levels or English and Maths.

It is also appropriate if you are ready to start an element of level 3 learning while completing aspects of level 2 qualifications.

It would support progression into an Apprenticeship, employment or into higher level studies, as it has UCAS points.

You'll complete 3 mandatory units:

- The UK travel and tourism industry
- Customer service in travel and tourism
- Preparing for a career in travel and tourism

You'll also choose 9 optional units to complete, depending on your personal interests or career aspirations. The optional units cover subjects such as:

- Travel and tourism destinations
- UK visitor attractions
- Hospitality in travel and tourism
- Travel agency operations
- Marketing for travel and tourism
- Resort representative roles and responsibilities
- UK airports
- Worldwide passenger airlines
- The cruise industry
- UK heritage tourist attractions
- Business travel
- Tour guiding

Similar qualifications

This qualification is part of a suite. The other qualifications are:

NCFE Level 3 Introductory Diploma in Travel and Tourism (601/7934/X)

This qualification is for learners who are looking to develop their general knowledge and interpersonal skills over a one year course to aid their recruitment into the travel and tourism sector. It will also help learners who want to progress onto higher education, ultimately leading the learner into employment. This qualification has 540 guided learning hours and you would complete 3 mandatory units and 6 optional units.

NCFE Level 3 Extended Diploma in Travel and Tourism (601/7936/3)

This qualification is for learners who want to progress to employment in the travel and tourism sector by in-depth study of specialist knowledge and understanding and development of specific skills. This qualification will also support learners who want to progress into higher education, ultimately leading the learner into employment. This qualification has 1080 guided learning hours and you would complete 3 mandatory units and 15 optional units.

Other ways you could achieve the same outcome

Similar qualifications are available through other Awarding Organisations. Please check the Register of Regulated Qualifications (<http://register.ofqual.gov.uk/>).

Funding will not be available so you will need to apply for a loan to support you through this qualification. This qualification is not available as part of an Apprenticeship.

How this qualification supports the identified outcome

The main outcomes of this qualification are progression to employment; however it can also lead onto further learning.

There are a number of roles that you can progress to in travel and tourism, such as:

- Travel Consultant
- Tour Operator
- Event Manager
- Business Travel
- Resort Representative
- Purchasing Assistant
- Cruise Ship Worker

Support for this qualification

These qualifications are supported by employers and experts from the travel and tourism industry. They include Swissport, Hays Travel and Travel Counsellors.

Advice on content has been provided by Middlesbrough College, TyneMet College and Northumberland College, all of whom are listed on the Register of Training Organisations and who have current contracts for delivery of provision in Travel and Tourism.

Northumberland College, which is HEFCE funded, has supported these qualifications and nominated them for UCAS points.

UCAS points

This qualification has been allocated UCAS points. Please refer to the UCAS website for further details of the points allocation and the most up-to-date information.

It can therefore be used to support an application to Higher Education as it would provide evidence for a personal statement to enable mature students to enter Higher Education