

Qualification factsheet

Qualification overview

Qualification title	NCFE Level 3 Certificate in Spectator Safety Supervision		
Qualification number (QN)	603/6756/8		
Total qualification time (TQT):	310	Guided learning hours (GL)	146
UCAS	This qualification has been allocated UCAS points. Please refer to the UCAS website for further details of the points allocation and the most up-to-date information.		
Entry requirements:	<p>Entry is at the discretion of the centre; however, learners should be aged 18 or above to undertake this qualification.</p> <p>There are no specific recommended prior learning requirements for this qualification. However, learners may find it helpful if they have already achieved a Level 2 qualification.</p>		

About this qualification

The purpose of this qualification is to confirm occupational competence and provide learners with the knowledge, skills and understanding to take up supervisory roles within the stewarding and spectator safety sector. The qualification is mapped to the SkillsActive Spectator Safety NOS suite 2019.

This qualification aims to:

- focus on the study of the stewarding and spectator safety industry
- offer breadth and depth of study, incorporating a key core of knowledge
- provide opportunities to acquire a number of practical and technical skills

The objectives of this qualification are to help develop skills and competence to:

- prepare and maintain a stewarding team
- deal with problems, accidents and emergencies
- develop productive working relationships with colleagues at spectator events

Qualification structure

Learners are required to achieve 5 mandatory units plus 2 optional units, with a minimum of 31 credits.

This qualification should be assessed in accordance with the Assessment Strategy for Level 3 Certificate in Spectator Safety Supervision.

Mandatory units

Unit 01 Prepare Stewards and Venues for Spectator Events (R/618/5197)
Unit 02 Manage and Maintain Stewarding in Designated Areas (J/618/5200)
Unit 03 Manage Information for Action and Decision Making for Spectator Events (M/618/5207)
Unit 04 Develop and Sustain Productive Working Relationships with Colleagues and Stakeholders (A/618/5209)
Unit 05 Monitor and Solve Customer Service Problems (A/618/5212)

Optional units

Unit 06 Help to Manage and Resolve Conflicts (L/618/5005)
Unit 07 Deal with Incidents at Spectator Events (R/618/5006)
Unit 08 Manage Resources for Safety and Security at Spectator Events (J/618/5214)
Unit 09 Manage the Efficient use of Resources (L/618/5215)
Unit 10 Develop Your Knowledge, Skills and Competence (R/618/5216)

Assessment

Internally assessed and externally quality assured portfolio of evidence.

Placement requirements

This qualification requires learners to complete a work/industry placement experience throughout the duration of the qualification before certification.

Progression opportunities

Learners could progress to a Level 3 Extended Certificate in Spectator Safety Supervision.

Successful completion of this qualification will confirm your competence in a number of job roles focused on spectator safety at events, including:

- Senior Steward
- Assistant Ground Safety Officer
- Marshal



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