



T Level Technical Qualification in Digital Support Services

Occupational specialism assessment (OSA)

Digital Infrastructure

Assignment 2 - Annotated checklist - Distinction

Guide standard exemplification materials

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Assignment 2

Annotated checklist - Distinction

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Task 2 Task sequence

Step A

(3 marks)

Processes	Settings	Marks	Evidence required
Install the provided server operating system on Server01 and Server02 Use suitable configurations that match your current time zone and provide evidence of the successful installation of the server operating system on both Server01 and Server02	All hard disks should be partitioned to a single 100% partition, and the machines named Server01 and Server02 Server01 and Server02 should have fixed IP addresses	1	Provide print screen or photographic evidence of the following: <ul style="list-style-type: none"> <input type="checkbox"/> Server01 disk partitions <input type="checkbox"/> Server01 IP address (1) Set <input type="checkbox"/> Server01 IP address (2) Set <input type="checkbox"/> Server01 name set <input type="checkbox"/> Server01 regional settings, date and time
		1	<ul style="list-style-type: none"> <input type="checkbox"/> Server02 disk partitions <input type="checkbox"/> Server02 IP address set <input type="checkbox"/> Server02 name set <input type="checkbox"/> Server02 regional settings, date and time
Install the provided desktop operating system on PC01	All hard disks should be partitioned to a single 100% partition Use suitable region-specific settings, otherwise the defaults should be taken	1	Provide print screen or photographic evidence of the following: <ul style="list-style-type: none"> <input type="checkbox"/> PC01 disk partitions <input type="checkbox"/> PC01 name set <input type="checkbox"/> PC01 regional settings, date and time

Step B

(8 marks)

Processes	Settings	Marks	Evidence required
Install and configure DNS		8	<input checked="" type="checkbox"/> print screen showing DNS has been installed
Install and configure a directory service	Install a directory service with the domain name set as (First nameSurname).local, for example: JohnSmith.local		<input checked="" type="checkbox"/> print screen showing the directory service has been installed and configured
Install DHCP service on Server01			<input checked="" type="checkbox"/> print screen showing the DHCP service installed
Implement a DHCP scope using the IP range provided earlier			<input checked="" type="checkbox"/> print screen showing the DHCP scope configured
Evidence PC01 is using DHCP to join the network			<input checked="" type="checkbox"/> print screen showing PC01 has been assigned a DHCP address
Domain join Server02 and PC01 to Server01 forming the start of the network			<input type="checkbox"/> print screen showing Server02 domain joined <input type="checkbox"/> print screen showing PC01 domain joined

<p>Install and confirm a reverse DNS lookup works on Server02 using NSLOOKUP</p>			<p><input checked="" type="checkbox"/> print screen showing Server02 successfully completed a reverse lookup</p>
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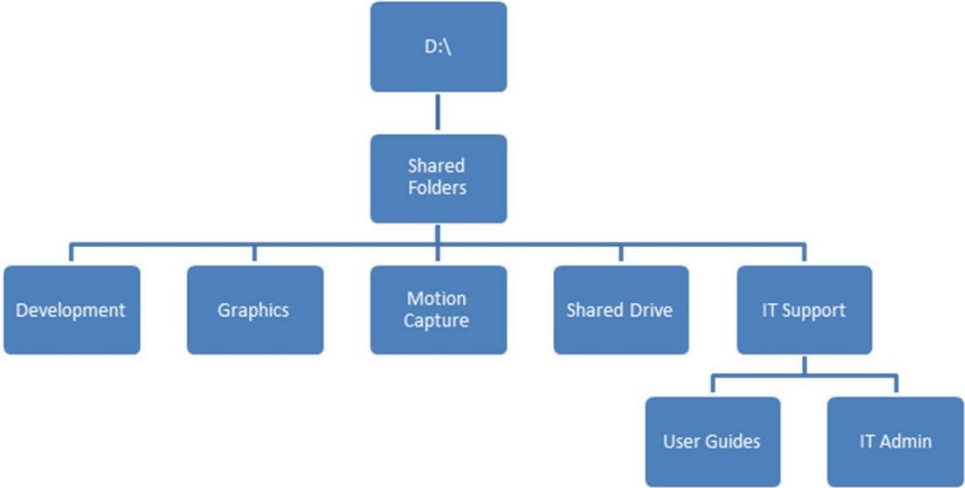
Step C

(8 marks)

Processes	Settings	Marks	Evidence required
Requested groups have been created			
All user accounts have been created	Personal account has been added to admin group Paul James has been added to development group Tamara Jacobs has been added to graphics group Yousif Sobbah has been added to motion capture group		
Job titles have been added	Personal account has JD of IT admin Paul Jones has JD of development Tamara Jacobs has JD of graphics artist Yousif Sobbah has JD of motion capture specialist		
Local admin role set	Personal account has been added to administrators group Development added to development folder with RW permission Graphics group added to graphics folder with RW permission Motion capture group added to motion capture folder with RW permission All staff group added to shared drive with read permission		

	All staff added to user guides folder with read admin IT Admin added to user guides folder with RW permission IT admin added to IT admin folder with RW permission		
Create the following groups in your directory service	All staff, developer, graphics, motion capture, IT admin	1	<input checked="" type="checkbox"/> print screen showing the 5 groups created in your directory service

<p>Populate the directory service with the following user accounts making sure they are added to the correct group and each user has the right privilege:</p> <table border="1" data-bbox="103 395 1581 831"> <thead> <tr> <th>User account</th> <th>Privileges</th> <th>Job description</th> <th>Group(s)</th> </tr> </thead> <tbody> <tr> <td>Your first and surname</td> <td>Administrator</td> <td>IT admin</td> <td>IT admin</td> </tr> <tr> <td>Paul James</td> <td>Standard user</td> <td>Developer</td> <td>Development</td> </tr> <tr> <td>Tamara Jacobs</td> <td>Standard user</td> <td>Graphics artist</td> <td>Graphics</td> </tr> <tr> <td>Yousif Sobbah</td> <td>Standard user</td> <td>Motion capture specialist</td> <td>Motion capture</td> </tr> </tbody> </table>	User account	Privileges	Job description	Group(s)	Your first and surname	Administrator	IT admin	IT admin	Paul James	Standard user	Developer	Development	Tamara Jacobs	Standard user	Graphics artist	Graphics	Yousif Sobbah	Standard user	Motion capture specialist	Motion capture	<p>1</p>	<p><input checked="" type="checkbox"/> print screen evidence that each user has the correct name, privilege, job description and has been added to the correct group</p>
User account	Privileges	Job description	Group(s)																			
Your first and surname	Administrator	IT admin	IT admin																			
Paul James	Standard user	Developer	Development																			
Tamara Jacobs	Standard user	Graphics artist	Graphics																			
Yousif Sobbah	Standard user	Motion capture specialist	Motion capture																			
<p>Using the group called all staff, add the following groups to this group:</p> <ul style="list-style-type: none"> • development • graphics • motion capture • IT admin 	<p>1</p>	<p><input checked="" type="checkbox"/> print screen showing all 5 groups added to the all staff group</p>																				

Processes	Settings	Marks	Evidence required
<p>Create the following folder structure on second partition of Server02</p>  <pre> graph TD D[D:\] --> SF[Shared Folders] SF --> Dev[Development] SF --> Graf[Graphics] SF --> MC[Motion Capture] SF --> SD[Shared Drive] SF --> IS[IT Support] IS --> UG[User Guides] IS --> IA[IT Admin] </pre>		<p>N/A</p>	<p>Marks are not awarded for creating the folder structure and you do not need to submit evidence for this task</p>

Processes	Settings		Marks	Evidence required																								
Apply the following privileges to each of the folders using the groups created earlier	<table border="1"> <thead> <tr> <th data-bbox="432 387 660 456">Folder</th> <th data-bbox="660 387 902 456">Group</th> <th data-bbox="902 387 1167 456">Permission</th> </tr> </thead> <tbody> <tr> <td data-bbox="432 456 660 525">Development</td> <td data-bbox="660 456 902 525">IT admin</td> <td data-bbox="902 456 1167 525">Read and write</td> </tr> <tr> <td data-bbox="432 525 660 593">Graphics</td> <td data-bbox="660 525 902 593">Development</td> <td data-bbox="902 525 1167 593">Read and write</td> </tr> <tr> <td data-bbox="432 593 660 662">Motion Capture</td> <td data-bbox="660 593 902 662">Motion capture</td> <td data-bbox="902 593 1167 662">Read and write</td> </tr> <tr> <td data-bbox="432 662 660 730">Shared Drive</td> <td data-bbox="660 662 902 730">All staff</td> <td data-bbox="902 662 1167 730">Read</td> </tr> <tr> <td data-bbox="432 730 660 799">User Guides</td> <td data-bbox="660 730 902 799">All staff</td> <td data-bbox="902 730 1167 799">Read</td> </tr> <tr> <td data-bbox="432 799 660 868"></td> <td data-bbox="660 799 902 868">IT admin</td> <td data-bbox="902 799 1167 868">Read and write</td> </tr> <tr> <td data-bbox="432 868 660 936">IT admin</td> <td data-bbox="660 868 902 936">IT admin</td> <td data-bbox="902 868 1167 936">Read and write</td> </tr> </tbody> </table>	Folder	Group	Permission	Development	IT admin	Read and write	Graphics	Development	Read and write	Motion Capture	Motion capture	Read and write	Shared Drive	All staff	Read	User Guides	All staff	Read		IT admin	Read and write	IT admin	IT admin	Read and write		1	<input checked="" type="checkbox"/> print screens showing each folder with correct privileges
Folder	Group	Permission																										
Development	IT admin	Read and write																										
Graphics	Development	Read and write																										
Motion Capture	Motion capture	Read and write																										
Shared Drive	All staff	Read																										
User Guides	All staff	Read																										
	IT admin	Read and write																										
IT admin	IT admin	Read and write																										
Using the files provided, populate the folder structure																												
Using the test plan template provided in the workbook, prove that the privileges work correctly using both a valid and invalid user Note: The shared drive only requires a valid user to be tested			4	<input checked="" type="checkbox"/> completed test plan <input checked="" type="checkbox"/> print screens showing folder privileges have been tested																								

Step D

(3 marks)

Processes	Settings	Marks	Evidence required
Using an external hard disk drive or an additional virtual disk to Server02, implement a scheduled backup of the shared folders to run every hour to the second physical hard or external storage device		3	<input checked="" type="checkbox"/> print screen showing scheduled backup set
Confirm the backup has been taken successfully by restoring the contents of the backup Note: You might need to return to this step later to collect the required evidence			<input checked="" type="checkbox"/> print screens showing a successful backup <input checked="" type="checkbox"/> print screens showing a successful restoration

Step E

(4 marks)

Processes	Settings	Marks	Evidence required
Using Server02, install and configure a single application service from the following list:	<ul style="list-style-type: none"> desktop deployment media server database server IT helpdesk web server print server 	4	<input checked="" type="checkbox"/> print screens showing the service being installed and configured
Prove the service has been tested and works			<input checked="" type="checkbox"/> print screens showing the service is running <input checked="" type="checkbox"/> print screens showing the service being tested

Step F

(2 marks)

Processes	Settings	Marks	Evidence required
Create a remote connection from PC02 to Server01 Note: You are not permitted to domain join the computer		2	<input checked="" type="checkbox"/> print screens showing the remote connection process

Step G

(4 marks)

Processes	Settings	Marks	Evidence required
Implement a SNMP on all machines on the network		4	<input checked="" type="checkbox"/> print screens from PC01 and Server02 showing that SNMP has been enabled
Verify that SNMP data is being collected by the traps and can be viewed			<input checked="" type="checkbox"/> a series of print screens showing the SNMP data is being collected centrally

Step H

(10 marks)

Processes	Settings	Marks	Evidence required
Using policies, implement 5 rules that will make the domain joined PC01 more secure		10	<input checked="" type="checkbox"/> provide a short description of each policy and what it will achieve <input checked="" type="checkbox"/> provide a print screen showing each of the policies created on Server01
Carry out testing to prove the policies have been applied correctly			<input checked="" type="checkbox"/> provide evidence of each policy applied on PC01

Step I

(7 marks)

Processes	Settings	Marks	Evidence required
Using the wireless device provided, integrate the device into your network		7	Provide print screen or photographic evidence of the following: <ul style="list-style-type: none"> <input checked="" type="checkbox"/> set an IP address for the device <input checked="" type="checkbox"/> connect to a wireless AP or other such device <input checked="" type="checkbox"/> install the required drivers or management software <input checked="" type="checkbox"/> configure the device with suitable settings <input checked="" type="checkbox"/> evidence that SNMP data is being captured
Test that the device works and is accessible from any 2 machines			<ul style="list-style-type: none"> <input checked="" type="checkbox"/> a series of print screens and photographs showing connection and configuration of the wireless device

Document information

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Change History Record

Version	Description of change	Approval	Date of Issue
v1.0	Published final version		May 2021
v1.1	NCFE rebrand.		January 2023