



Our apprenticeship offer

We offer full and part apprenticeships at both intermediate and advanced levels in the following areas:



NCFE's Functional Skills qualifications are designed to provide learners with the chance to gain useful, transferable skills in English, maths and ICT.

Functional Skills

They're flexible, on-demand and are supported by a range of resources and extras, such as:

- **FREE** sample assessment materials – both online and paper-based
- high quality personal support including access to our Functional Skills experts
- the choice of paper-based or online testing
- one day turnaround on certification
- **FREE** Qualification Support Packs
- training courses such as invigilation training or a bespoke training session geared towards your needs
- **FREE** access to online resources – including FAQs and Chief Examiner reports
- **2 FREE** External Moderation visits per academic session
- external assessment results issued within 6 working days

By gaining approval for Functional Skills with us, we can provide you with **FREE** access to a range of ForSkills resources, such as;

- initial assessment and diagnostic tool
- e-portfolio system
- online management tool



Service

"We're sector leading when it comes to customer service!"

Highlights of our sector leading customer service include:

- responding to emails **within 24 hours**
- approving centres to work with us **within 3 days**
- approving centres to offer additional products **within 1 day**
- answering the phone **within 2 rings**
- processing certificate requests **within 1 day.**



We're the only Awarding Organisation to be included in the Top 50 Companies for Customer Service for the past 3 years which means that we're sector leading when it comes to customer service!

Visit ncfe.org.uk or cache.org.uk **Email** businessdevelopment@ncfe.org.uk **Call** 0191 240 8833*

*To continue our levels of customer service, telephone calls may be recorded.



ncfe.

navigate your apprenticeship opportunity.

NCFE is an approved end-point
assessment organisation, working in:

- Customer service
- Business, leadership and management
- Hospitality

Get in touch to find out more about end-
point assessment, the apprenticeship levy
and the standards that we're approved for.

Visit: levy.ncfe.org.uk

Email: levy@ncfe.org.uk

Call: 0191 240 8950



Navigating your apprenticeship opportunity.

CACHE operates in the following areas:

- Health
- Childcare
- Dentistry
- Education and Training

Get in touch to find out more
about end-point assessment, the
apprenticeship levy and the
standards that we are approved for.

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cache
nurturing achievement

