

Learner overview

NCFE CACHE Level 3 Diploma in Healthcare Support (603/2414/4)

Qualification content, structure and outcomes

The Level 3 Diploma in Healthcare Support will provide you with the knowledge, understanding and skills required to work in a range of healthcare support settings.

The qualification is formed of mandatory and optional units. The mandatory units cover core competencies whilst the optional units allow you to choose from a variety of specialist areas to tailor the qualification to your needs, interests and to reflect the context of your work.

From the mandatory units, you will gain knowledge, understanding and skills in the following areas:

- communication in care settings
- effective handling of information in care settings
- personal development in care settings
- person-centred approaches in care settings
- equality and inclusion in care settings
- health, safety and well-being in care settings
- responsibilities of a care worker
- duty of care in care settings
- safeguarding and protection in care settings
- infection prevention and control
- causes and spread of infection
- cleaning, decontamination and waste management
- mental health problems
- mental well-being and mental health promotion
- study skills for senior healthcare support workers.

From the optional units, you will gain knowledge, understanding and skills in the areas of your choice; these include units in relation to:

- adult nursing support
- maternity support
- theatre support
- mental health support
- children and young people's support
- allied health profession (therapy support).

The content of the qualification also aligns with the knowledge and skills required for the **Senior Healthcare Support Worker Apprenticeship Standard**.

There are no formal entry requirements for this qualification, but you will need to be at least 16 years of age.

You must achieve a minimum of 65 credits to gain this qualification. You must achieve 45 credits from the mandatory units and a minimum of 20 credits from the optional units. At least 37 of the credits must be achieved at level 3 or above.

Completion of this qualification is achieved through a combination of classroom-based learning and experience in the workplace.

This qualification will take approximately 18-24 months to complete either as a standalone qualification or if taken as part of the Senior Healthcare Support Worker apprenticeship standard.

Similar qualifications

There are no other similar qualifications that we offer. However, there are similar Level 3 Diplomas in Healthcare Support that are available through other Awarding Organisations. Please check the Register of Regulated Qualifications (<http://register.ofqual.gov.uk/>) to find these qualifications.

Other ways to achieve the same outcome

This qualification is intended to have 16-19, apprenticeship and advanced learner loan funding which will support you to undertake the qualification either as standalone or via an apprenticeship (the content of the qualification aligns with the knowledge and skills required for the Senior Healthcare Support Worker apprenticeship standard).

How the qualification supports the identified outcome/s

All the units within this qualification are vocationally based, directly helping you develop the knowledge and skills to work in a variety of different settings within the NHS and private care facilities.

The content of this qualification is also aligned to the knowledge and skills required for the Senior Healthcare Support Worker apprenticeship standard.

The qualification content is applicable to a variety of roles, examples of which are included below:

- Senior Healthcare Support Worker
- Senior Healthcare Assistant
- Maternity Support Worker
- Theatre Support Worker
- Mental Health Support Worker
- Children and Young People Support Worker
- Therapy Support worker
- Rehabilitation assistant
- Enablement worker

Upon completion learners may progress on to employment, higher level qualifications in specialist areas or to related health apprenticeships.

In addition, mandatory unit DHS 15 - Study Skills for Senior Healthcare Support Workers (T/616/3015) provides you with the knowledge and skills required to produce an extended piece of work using investigatory techniques. These skills could also support progression to higher levels of learning/education.

Units can also be a basis for continuing professional development in your chosen field.

Support for this qualification

This qualification was developed with input from employers and training providers. The development was led by the Sector Skills Council - [Skills for Health](#) and meets their qualification design criteria.

UCAS points

This qualification does not hold UCAS points.

For more details about the content of this qualification, please refer to the Qualification Specification which can be found at www.ncfe.org.uk.