

# Optional unit content

**Maternity Support** 

NCFE CACHE Level 3 Diploma in Healthcare Support

QN: 610/2160/X

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### **Section 1: introduction**

### Overview

This document is an extension of the qualification specification for the NCFE CACHE Level 3 Diploma in Healthcare Support (610/2160/X) and contains the Maternity Support optional units for this qualification. The optional unit document must be used alongside the mandatory qualification specification as this contains generic information that is not repeated in the optional units document. Both documents can be found on the qualification's page on the NCFE website.

Tasks have not been provided for these optional units; however, tasks for these units will be available upon request. Please ensure you check the rule of combination (RoC) using the qualification specification.

### Support handbook

The qualification specification and optional unit document must be used alongside the mandatory support handbook, which can be found on the NCFE website. This contains additional supporting information to help with the planning, delivery and assessment.

The qualification specification and optional unit document contain all of the qualification-specific information you will need that is not covered in the support handbook.

# Reproduction of this document

Centres must ensure they are using the most up-to-date version of this document and the qualification specification; the version number and date can be found within the documents.

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### Other support materials

The resources and materials used in the delivery of the qualifications must be age-appropriate and due consideration should be given to the wellbeing and safeguarding of learners in line with the centre's safeguarding policy when developing or selecting delivery materials.

# Section 2: optional unit content and assessment guidance

This section provides details of the structure and content of the Maternity Support optional units for this qualification.

# **Maternity Support optional units**

# MAT 1 Provide advice and information to enable parents to promote the health and wellbeing of their newborn babies (L/650/5123)

		Unit summary		
This unit is about providing advice and information to parents to enable them to promote the health and wellbeing of their newborn babies; adopting a suitable lifestyle to optimise the health and wellbeing of the babies, themselves and the whole family.				
	Assessment			
	This unit is internally assessed via a portfolio of evidence.			
Optional	Achieved/not yet achieved	Level 3	3 credits	22 GLH

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:
1. Understand current legislation, national guidelines, policies, protocols and good practice guidelines related to providing advice and information to parents/carers on the health and wellbeing of newborn babies	<ul> <li>1.1 Summarise current legislation, national guidelines, policies, protocols and good practice guidelines related to providing advice and information to parents/carers on the health and wellbeing of newborn babies</li> <li>1.2 Describe local policies for child safety and protection</li> <li>1.3 Explain how to report any concerns about the parent/carer or the child's health, safety or wellbeing in line with local policy and protocol</li> <li>1.4 Explain how to work in partnership with parents/carers and</li> </ul>
newborn babies	significant others  1.5 Explain the rights and responsibilities of parents/carers for their child and own role in relation to this
	Explain how to obtain advice and information on supporting parents to promote the health and wellbeing of their newborns to support own practice
	1.7 Explain how to access records and information on the needs and preferences of babies, parents and carers, in line with local policy and protocol
	Explain the importance of confidentiality when storing or accessing records and information
2. Understand the requirements for the health and wellbeing of newborn babies and their parents/carers	2.1 Explain the needs of babies at different stages of their development including the following:  • physical • social • emotional • cognitive  2.2 Describe the main trends and changes relating to the care of
	newborn babies  2.3 Explain how adopting a <b>healthy lifestyle</b> can enable parents/carers
	to promote their own health and wellbeing and that of their babies  2.4 Explain the benefits of empowering parents/carers to manage the care of their babies

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:
	2.5 Describe the principles and practice of infant feeding during the first year
	Explain how the needs of newborn babies may affect those who care for them
	<ul><li>2.7 Explain the impact the following can have on the health and wellbeing of babies:</li><li>family</li></ul>
	<ul><li>parenting capacity</li><li>environment</li></ul>
	Identify the contributing factors that increase the risk of significant harm to newborn babies
	2.9 Explain the importance of confirming the parents'/carers' understanding of how to promote and protect the health and wellbeing of their baby
Be able to provide advice and information that	3.1 Explain the purpose of own role and role of own organisation to parents/carers
enables parents/carers to meet the health and wellbeing needs of their newborn babies	3.2 Involve parents/carers in identifying their requirements for promoting and protecting the health and wellbeing of their baby, including essential advice and information
	3.3 Provide information in a way that enables parents/carers to make informed choices about the care of their baby
	3.4 Discuss with parents/carers potential <b>lifestyle changes</b> that will increase their capacity to manage their parenting responsibilities and optimise their own health and wellbeing, encouraging them to set achievable targets
	3.5 Assist parents/carers in developing realistic and achievable plans for promoting and protecting the health and wellbeing of their baby
	3.6 Provide parents/carers with information on immunisations for their baby
	3.7 Provide information on how to access services, information and other resources available, locally or nationally, for parents/carers
	3.8 Update records and share information in line with local policy and protocol

- 1. Understand current legislation, national guidelines, policies, protocols and good practice guidelines related to providing advice and information to parents/carers on the health and wellbeing of newborn babies
- **1.4 Significant others** could include:
- family
- colleagues
- other individuals involved with the care or wellbeing of the baby, child or young person

- 2. Understand the requirements for the health and wellbeing of newborn babies and their parents/carers
- 2.3 Healthy lifestyle could include:
- diet
- nutrition
- physical exercise
- rest
- 3 Be able to provide advice and information that enables parents/carers to meet the health and wellbeing needs of their newborn babies
- 3.4 Lifestyle changes could include:
- smoking
- alcohol intake
- recreational drugs

# **Delivery and assessment guidance**

This unit must be assessed in line with Skills for Health Assessment Principles.

LO3 must be assessed in a real work environment (RWE).

Relationship to National Occupational Standards (NOS):

SFHMCN26

# MAT 2 Care for a newborn baby (M/650/5124)

		Unit summary		
This unit is aimed at those who provide care for newborn babies. Learners will have the opportunity to develop understanding and skills related to the needs of newborns and be able to provide care that contributes to their development and wellbeing, whilst keeping babies safe and secure.				
	Assessment			
	This unit is internally assessed via a portfolio of evidence.			
Optional	Achieved/not yet achieved	Level 3	4 credits	32 GLH

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:
Understand current legislation, national guidelines, policies,	Summarise current legislation, national guidelines, policies, protocols and good practice guidelines related to the care of newborn babies
protocols and good	1.2 Describe local policies for child safety and protection
practice guidelines related to caring for	1.3 Explain how to report any concerns about the newborn's health, safety or wellbeing in line with local policy and protocol
newborn babies	1.4 Explain how to obtain advice and information regarding caring for a newborn baby to support own practice
	1.5 Explain the importance of keeping own knowledge of how to care for a newborn up to date
	Explain how to access records and information on the needs and preferences of babies, parents and carers in line with local policy and protocol
	1.7 Explain the importance of confidentiality when accessing records and information
	Explain security systems in place for baby identification within own working environment
2. Understand how to meet the physical, social,	2.1 Explain your role in monitoring the <b>normal state of newborn babies</b>
emotional and developmental needs of newborn babies	2.2 Explain how to recognise when a newborn baby may be becoming unwell
	2.3 Describe the physical, social and emotional developmental needs of babies during the first 10 days of life
	2.4 Explain how to anticipate and respond to the needs of newborn babies using non-verbal cues
	2.5 Explain the health, safety and hygiene requirements of newborn babies
	2.6 Explain the importance of providing consistency and continuity of care for newborn babies
Be able to contribute to the safety of newborn	3.1 Create a care environment that ensures the newborn baby is safe, secure and free from danger, harm and abuse
babies within own care	3.2 Handle, move and position the baby safely to encourage interaction and help them feel secure, in line with local policy and protocol
	3.3 Confirm the identity of anyone who wants to handle the baby, checking that identification labels are secure and visible
	3.4 Update and store records in line with local policy and protocol

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:
4. Be able to feed, bathe	4.1 Apply standard precautions for infection control
and clothe newborn babies in line with local	4.2 Apply health and safety measures relevant to the task and environment
policy and protocol	4.3 Prepare the environment and equipment for feeding, bathing and clothing newborn babies according to their individual needs
	4.4 Undress, wash, bathe and then dry the baby, following safe hygiene and care principles
	4.5 Monitor the skin condition of the baby, treating any dryness or soreness in accordance with the care plan
	4.6 Dress the baby in a clean nappy and suitable clothes for the environmental conditions and temperature
	4.7 Dispose of soiled nappies in line with local policy and procedure
	4.8 Ensure that all equipment used is cleaned and stored appropriately
	4.9 Replenish resources, stock and equipment used
	4.10 Update records, referring any observations and actions to the appropriate person

1. Understand current legislation, national guidelines, policies, protocols and good practice guidelines related to caring for newborn babies

# 1.6 Preferences could include:

- beliefs
- values
- culture
- aspirations
- wishes
- 2. Understand how to meet the physical, social, emotional and developmental needs of newborn babies

# 2.1 Normal state of newborn babies:

This should be monitored by checking:

- temperature
- skin
- umbilical cord
- eyes
- hair
- muscle tone
- urine
- stools
- genitalia
- oral hygiene
- for signs of neonatal jaundice
- feeding

**4.** Be able to feed, bathe and clothe newborn babies in line with local policy and protocol

# 4.10 Appropriate person:

This could include other members of the care team or family of the newborn baby.

# **Delivery and assessment guidance**

This unit must be assessed in line with Skills for Health Assessment Principles.

LO3 and LO4 must be assessed in a real work environment (RWE).

Relationship to National Occupational Standards (NOS):

SCDHSC0314

# MAT 3 Support parents or carers to interact with and care for their newborn baby (R/650/5125)

		Unit summary		
This unit is about those who support parents or carers to interact with and care for their newborn baby/babies. Learners will have the opportunity to develop the knowledge, understanding and skills necessary to reinforce advice related to active parenting.				
	Assessment			
	This unit is internally assessed via a portfolio of evidence.			
Optional	Achieved/not yet achieved	Level 3	4 credits	30 GLH

Learning outcomes (LOs)	Assessment criteria (AC)
The learner will:  1. Understand current legislation, national guidelines, policies,	The learner can:     1.1 Summarise current legislation, national guidelines, policies, protocols and good practice guidelines related to supporting parents or carers to interact with and care for their newborn baby
protocols and good practice guidelines related to supporting	Describe local policies for child safety and protection, related to supporting parents or carers to interact with and care for their newborn baby
parents or carers to interact with and care for their newborn baby	1.3 Explain the different services and organisations that work in partnership with individuals who are caring for and interacting with their newborn babies
	1.4 Explain own role in informing parent or carers of their rights and responsibilities when caring for their newborn baby
	1.5 Explain the importance of ensuring that own knowledge and practice is up to date in relation to supporting parents/carers to interact and care for their babies and identify sources of support
	Explain how to report any concerns about the parent, carer or newborn baby's health, safety or wellbeing in line with local policy and protocol
	1.7 Explain how to access records and information on the needs and preferences of babies, parents and carers, in line with local policy and protocol
	1.8 Explain the importance of confidentiality when accessing records, and recording and storing information
Understand how to support parents or carers	2.1 Explain the responsibilities and limits of own relationship with parents or carers and their newborn baby
to interact with and care	2.2 Describe the normal state of newborn babies
for their newborn babies	2.3 Explain how the following can impact on the normal state of the newborn baby including:
	<ul> <li>environment</li> <li>nutrition and hydration</li> <li>the care they receive</li> </ul>
	Explain the signs and symptoms that indicate a newborn baby may be becoming unwell
	2.5 Explain why parents or carers should be encouraged to engage in active parenting
	2.6 Explain the importance of confirming the level of assistance required by parents or carers

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:
Be able to support parents or carers in	3.1 Discuss with parents or carers the ways in which they can meet the physical, social and emotional needs of their baby
caring for, interacting with and forming bonds with their newborn babies	3.2 Provide active support to the parent or carer, within the level of assistance required, to handle and interact with the baby and deal with their needs
	3.3 Observe the parent or carer interacting with their baby
	3.4 Provide encouragement to parents or carers when they bond with and relate to their baby
	3.5 Update records about the progress of the parent or carer, reporting any concerns to the person with responsibility to act in line with confidentiality and data protection
Be able to support parents or carers in	4.1 Support parents or carers to prepare themselves, the environment and the equipment prior to feeding, bathing and clothing the baby
feeding and keeping their babies clean and safe	4.2 Discuss with parents or carers approaches to feeding in line with the advice they have been given
	4.3 Support parents attending to their baby's:
	comfort
	hygiene
	wellbeing
	4.4 Encourage parents or carers to monitor their baby's condition and observe any changes in behaviour, feeding or content of nappy,
	and to seek support if required
	4.5 Advise parents or carers about the baby's:
	sleeping positions
	room and body temperature
	• coverings
	clothing

2. Understand how to support parents or carers to interact and care for their newborn babies

# 2.2 Normal state of newborn babies must include:

This must include checking their:

- temperature
- skin
- umbilical cord
- eyes
- hair
- muscle tone
- urine
- stools
- genitalia
- oral hygiene
- complexion

# Delivery and assessment guidance

This unit must be assessed in line with Skills for Health Assessment Principles.

LO3 and LO4 must be assessed in a real work environment (RWE).

Relationship to National Occupational Standards (NOS):

• SCDHSC320

# MAT 4 Anatomy and physiology for maternity support workers (T/650/5126)



		Unit summary		
This unit is about anatomy and physiology of the female reproductive system and breast. Learners will also develop an understanding of the physical changes that happen to the body during pregnancy.				
	Assessment			
	This unit is internally assessed via a portfolio of evidence.			
Optional	Achieved/not yet achieved	Level 3	2 credits	20 GLH

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:
Know the anatomy and physiology of the female	Summarise the structure and function of the female reproductive system
reproductive system	1.2 Explain the role of hormones in female reproduction
2. Know the anatomy and	2.1 Explain the structure of the breast
physiology of the breast	2.2 Describe the process of lactation
Understand physical changes during	3.1 Explain the physical changes in the body due to pregnancy
pregnancy	3.2 Explain physical changes that pose a risk to pregnancy

# **Delivery and assessment guidance**

This unit must be assessed in line with Skills for Health Assessment Principles.

# MAT 5 Develop and agree individualised care plans for babies and families (Y/650/5127)

# This unit is aimed at practitioners who develop and agree individualised care plans for babies and families. It is relevant to practitioners who deliver services to babies, their families and those involved in the care of babies. Assessment This unit is internally assessed via a portfolio of evidence. Optional Achieved/not yet achieved Compare individualised care plans for babies and those involved in the care of babies. Assessment This unit is internally assessed via a portfolio of evidence. Services to babies, their families and those involved in the care of babies. Assessment This unit is internally assessed via a portfolio of evidence. Services to babies, their families and those involved in the care of babies.

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:			
1. Understand current     legislation, national     guidelines, policies,     protocols and good	1.1 Summarise current legislation, national guidelines, policies, protocols and good practice guidelines related to supporting parents/carers to care for babies during their first year  1.2 Describe local policies for child safety and protection, and explain			
practice guidelines related to supporting parents/carers to care for babies during their first year	how these are addressed in the care plan  1.3 Explain how to work in partnership with parents/carers and significant others in order to develop person-centred care plans			
	Explain the rights and responsibilities of parents/carers for their child and own role in integrating this within the care plan			
	Explain how to obtain advice and information to support own practice regarding development of care plans			
	Explain how to report deviations from the agreed care plan in line with local policy and protocol			
	1.7 Explain how to gather information on the needs and preferences of babies, parents and carers, in line with local policy and protocol			
	1.8 Explain the importance of confidentiality when accessing care plans and information			
Understand how to access and gather	2.1 Explain the importance of gathering relevant information to inform care planning			
relevant information for care planning	2.2 Describe ways to access information held by other practitioners and agencies			
3. Understand the factors	3.1 Describe how babies communicate by behaviour			
that impact on care	3.2 Describe how different behaviours can be interpreted			
planning needs	3.3 Evaluate the main issues and debates relating to the health and wellbeing of babies			
	3.4 Describe a range of conditions affecting babies in own area of practice			
	3.5 Describe the risk factors for premature birth, including:			
	maternal			
	social influencing			
	factors relative to birth history  3.6 Exploin concerts of popular development			
	3.6 Explain aspects of <b>neonatal development</b>			

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:		
	3.7 Explain the impact of parenting, family and environment on the health and wellbeing of a baby		
	3.8 Describe the interdependent relationship of the health and wellbeing of a mother and that of their baby/babies		
4. Be able to develop and agree individualised care plans for babies and families	4.1 Confirm the identity of the person legally responsible for the baby and gain <b>valid consent</b>		
	4.2 Explain the preliminary and preparatory actions when carrying our care planning for babies and families		
	4.3 Communicate and interact with the baby and those involved in the baby's care		
	4.4 Provide information for those involved in the care of the baby		
	4.5 Support those involved in the care of the baby to take an active part in decisions affecting them		
	4.6 Explain the options for addressing the health and wellbeing needs of the baby, including any benefits and risks, with the parent/carers		
	4.7 Agree an individualised care plan with those involved in the care of the baby		
	4.8 Maintain records in line with local policy and protocol		

1. Understand current legislation, national guidelines, policies, protocols and good practice guidelines related to supporting parents/carers to care for babies during their first year

# 1.3 Significant others could include:

- · family members
- colleagues
- other individuals involved with the care or wellbeing of the baby, child or young person
- 3. Understand the factors that impact on care planning needs

# 3.6 Neonatal development could include:

- physiological
- physical
- psychological and social development, taking into account gestational age or delivery
- 4. Be able to develop and agree individualised care plans for babies and families

# 4.1 Valid consent:

Must be in line with agreed UK country definition and could include:

- the individual must have the mental capacity to make the decision
- the individual must have sufficient unbiased information to make an informed choice
- the individual must not be pressured into making a decision and must give consent freely

# **Delivery and assessment guidance**

This unit must be assessed in line with Skills for Health Assessment Principles.

LO4 must be assessed in a real work environment (RWE).

Relationship to National Occupational Standards (NOS):

• SFHMCN12

# MAT 6 Support individuals with feeding babies (A/650/5128)

# This unit is about supporting individuals with feeding babies. It covers supporting individuals in their choice of feeding method and includes providing advice and information to the mother and key people on each feeding method. Assessment This unit is internally assessed via a portfolio of evidence. Optional Achieved/not yet achieved Achieved/not yet achieved

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:
Understand current legislation, national	1.1 Summarise current legislation, national guidelines, policies, procedures and good practice guidelines relating to feeding babies
guidelines, policies, procedures and good practice guidelines	Describe how local policies on feeding babies support child safety and protection
related to feeding babies	1.3 Explain how to work in partnership with individuals/carers and significant others when supporting the feeding of babies
	1.4 Explain the rights and responsibilities of individuals/carers for their child and own role in relation to this
	1.5 Explain how to report any concerns about the individual/carer or the child's health, safety or wellbeing regarding feeding, in line with local policy and procedures
	Explain how to access, update and store records and information on the feeding needs and preferences of babies, individuals and carers, in line with local policy and procedures
	1.7 Explain the importance of confidentiality when accessing records and information
	Explain how to obtain advice and information on feeding babies to support own practice and why this is important
2. Know how to feed babies	2.1 Explain the importance of promoting skin-to-skin contact
in line with evidence-	2.2 List the <b>factors</b> that can impact on the choice of feeding method
based practice	Describe the anatomy and physiology related to milk production and breastfeeding
	2.4 Explain the health benefits of breastfeeding and how to promote these to individuals
	2.5 Explain the support individuals can access when it comes to breast feeding and latching on
	Explain the importance of nutritional intake and hydration for the individual breastfeeding
	Describe how the maternal health of individuals can impact on breastfeeding
	2.8 Describe the behaviour and feeding cues of babies
	2.9 Explain how to position the individual and baby for feeding
	2.10 Describe the different methods, techniques and equipment required for the different methods of feeding

Learning outcomes (LOs) The learner will:	Assessment criteria (AC) The learner can:					
	2.11 Explain how formulas are stored including how long prepared powdered formula can be kept					
	2.12 Describe changing patterns of stool and urine related to the different feeding methods					
Be able to communicate     with individuals when     assisting with feeding     babies	3.1 Communicate with the individual and significant others in a way tha is informative and sensitive to the personal beliefs and preferences of the individual					
4. Be able to support the	4.1 Discuss with the individual how they wish to feed the baby					
individual with feeding babies	4.2 Explain to the individual the importance of providing an environment to support breastfeeding					
	4.3 Discuss with the individual the importance of the baby's hydration and <b>nutrition</b>					
	4.4 Explain the benefits of <b>different feeding methods</b> and respond to any concerns that the individual and significant others may have					
	4.5 Demonstrate appropriate health and safety measures and standard precautions for infection control in line with local policy and procedures					
	4.6 Assist with the positioning of the individual and the baby					
	4.7 Demonstrate how to support an individual to feed a baby using the appropriate method and equipment					
	4.8 Explain to the individual how to wind the baby and the reasons why winding is necessary					
	4.9 Gain support from the parents/carer for any situations that are outside of the scope of your role					
	4.10 Monitor the weight of the baby to ensure that feeding is adequate					
	4.11 Complete records in accordance with organisational requirement					

1. Understand current legislation, national guidelines, policies, procedures and good practice guidelines related to feeding babies

# 1.3 Individuals:

Refers to someone requiring care or support; it will usually mean the person or people supported by the learner. Individuals may be neonates, infants, children, young people or adults.

# 1.3 Significant others could include:

- family
- colleagues
- other individuals involved with the care or wellbeing of the baby, child or young person
- 2. Know how to feed babies in line with evidence-based practice

### 2.2 Factors must include:

socio-economic

- environmental
- cultural
- **4.** Be able to support the individual with feeding babies

# **4.3 Nutrition** could include:

- the weaning of babies, including the correct nutrition
- special dietary requirements

# **4.4 Different feeding methods** could include:

- breastfeeding
- bottle-fed using expressed milk
- bottle-fed using artificial milk
- syringe feeding
- cup feeding
- weaning

# **Delivery and assessment guidance**

This unit must be assessed in line with Skills for Health Assessment Principles.

LO3 and LO4 must be assessed in a real work environment (RWE).

Relationship to National Occupational Standards (NOS):

SFHMCN27

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# Appendix A: optional units

The units within this qualification cross over into the various occupational subject areas available and therefore do not follow the standard unit numbering of Unit 01, Unit 02, for example.



Knowledge only units are indicated by a star. If a unit is not marked with a star, it is a skills unit or contains a mix of knowledge and skills.

# **Maternity Support optional units**

Unit number	Regulated unit number	Unit title	Level	Credit	GLH	Notes
MAT 1	L/650/5123	Provide advice and information to enable parents to promote the health and wellbeing of their newborn babies	3	3	22	
MAT 2	M/650/5124	Care for a newborn baby	3	4	32	
MAT 3	R/650/5125	Support parents or carers to interact with and care for their newborn baby	3	4	30	
MAT 4	T/650/5126	Anatomy and physiology for maternity support workers	3	2	20	
MAT 5	Y/650/5127	Develop and agree individualised care plans for babies and families	4	5	38	
MAT 6	A/650/5128	Support individuals with feeding babies	3	4	26	



The units above may be available as stand-alone unit programmes. Please visit our website for further information.