

Qualification Factsheet

Qualification overview

Qualification title	NCFE CACHE Level 2 Adult Social Care Certificate		
Qualification number (QN)	610/4131/2		
Total qualification time (TQT)	350	Guided learning hours (GLH)	290
Entry requirements	This qualification is designed for learners aged 16 and above working in adult social care in England. We would expect an employer-specific induction and mandatory training to be completed prior to the learner starting the qualification. However, the employer can decide if the qualification can be completed alongside an employer specific induction and mandatory training. It is expected that centres will carry out an initial assessment process with all individual learners. Registration is at the discretion of the centre in accordance with equality legislation and should be made on the Portal. Centres are responsible for ensuring that all learners are capable of achieving the learning outcomes (LOs) and complying with the relevant literacy, numeracy and health and safety requirements.		

About this qualification

This qualification is based on the [Care Certificate Standards](#) and develops the knowledge and skills needed when working in adult social care settings in England. It is designed for all learners working in adult social care and is being introduced to the sector to:

- raise the level of knowledge and skills in the workforce and improve skills gaps within the sector by supporting more employers to access a recognised qualification
- improve portability and reduce the need for repeat training and assessment when people move roles
- standardise how the Care Certificate Standards are delivered across settings (this is also applicable to learners working in a health setting when supporting adult social care patients)
- ensure members of the care workforce feel recognised, valued and invested in
- ensure the workforce has the support they need to provide safe and effective care
- allow care workers to experience rewarding careers with opportunities to develop and progress, both now and in the future

This qualification aims to:

- focus on the study of the care worker or senior care worker in an adult social care setting in England
- offer breadth and depth of study, incorporating a key core of knowledge
- provide opportunities to acquire a number of practical and technical skills

The objectives of this qualification are to:

- build knowledge and skills to work in adult social care settings
- enable the learner to demonstrate understanding and effective practice of the agreed set of standards that define the knowledge, skills and behaviours expected of specific job roles in the health and social care sector

Qualification structure

To be awarded this qualification, learners are required to successfully achieve 15 mandatory units.

Mandatory units

CC1 Understand own role and responsibilities in adult social care (K/651/1314)
CC2 Personal development in adult social care settings (L/651/1315)
CC3 Duty of care in adult social care (M/651/1316)
CC4 Equality, diversity, inclusion and human rights in adult social care (R/651/1317)
CC5 Work in a person-centred way (T/651/1318)
CC6 Communication in adult social care (Y/651/1319)
CC7 Privacy and dignity in adult social care settings (F/651/1320)
CC8 Support individuals to meet nutrition and hydration needs (H/651/1321)
CC9 Awareness of mental health conditions and dementia (J/651/1322)
CC10 Safeguarding adults (K/651/1323)
CC11 Safeguarding children (L/651/1324)
CC12 Health, safety and principles of basic life support (M/651/1325)
CC13 Handling information (R/651/1326)
CC14 Infection prevention and control (IPC) (T/651/1327)
CC15 Awareness of learning disability and autism (Y/651/1328)

Assessment

This qualification is internally assessed and externally quality assured via a portfolio of evidence.

Placement requirements

Learners must spend a minimum of 40 hours working, volunteering or on practical placement to be able to show competence in both knowledge and skills.

Progression opportunities

Learners who achieve this qualification could progress to the following:

- employment:
 - care worker
 - lead adult care worker
 - care support worker
 - senior care support worker
 - personal assistant

- further education:
 - Level 3 Diploma in Adult Care
- higher education
 - Level 4 Diploma in Adult Care

Funding

Due to the announcement of the General Election on 4 July 2024, the Department of Health and Social Care (DHSC) has confirmed that the funding for the new Level 2 Adult Social Care Certificate has unfortunately been paused. An update will follow as soon as we have more information from the DHSC.

Contact us

NCFE
Q6
Quorum Park
Benton Lane
Newcastle upon Tyne
NE12 8BT

Tel: 0191 239 8000*

Fax: 0191 239 8001

Email: customersupport@ncfe.org.uk

Website: www.ncfe.org.uk

NCFE © Copyright 2025 All rights reserved worldwide.

Version 1.2 September 2025

Information in this Qualification Factsheet is correct at the time of publishing but may be subject to change.

NCFE is a registered charity (Registered Charity No. 1034808) and a company limited by guarantee (Company No. 2896700).

CACHE; Council for Awards in Care, Health and Education; and NNEB are registered trademarks owned by NCFE.

All the material in this publication is protected by copyright.

**** To continue to improve our levels of customer service, telephone calls may be recorded for training and quality purposes.***