**Record of learner observation**

Maximising the customer experience in a gym environment (A/617/4002) (Unit 2, LO7)

Be able to carry out routine maintenance and cleaning in a gym environment

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | NCFE Level 3 Diploma in Gym Instructing and Personal Training (603/4388/6) | **Learner name** |  |
| **Date & time of observation** |  | **Assessor name** |  |

|  |  |
| --- | --- |
| Description of the learner’s activity. Please include:   * people present * what was observed * what the learner did. | Assessment criteria met |
|  |  |
| **Feedback to learner** | |
|  | |

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **Yes** | **No** |
| 7.1 | Plan and prepare for cleaning activities |  |  |
| 7.2 | Use appropriate cleaning substances and equipment |  |  |
| 7.3 | Maintain the safety of themselves and others |  |  |
| 7.4 | Demonstrate how to deal with identified hazards |  |  |
| 7.5 | Communicate effectively to customers and colleagues whilst cleaning |  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Assessor Signature** |  | **Date** |  |
| **Learner Signature** |  | **Date** |  |

### Contact us

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