

Qualification Factsheet

Qualification overview

Qualification title	NCFE Level 1 Certificate in Travel and Tourism (Wales)		
Qualification number (QN)	C00/5382/4		
Total qualification time (TQT)	180	Guided learning hours (GLH)	118
Entry requirements	No specific entry requirements. Primarily intended for learners aged 16 to 19 as part of publicly funded programmes of learning in Wales.		

About this qualification

This qualification is designed to develop learners' knowledge, understanding and practical skills relevant to the travel and tourism sector in Wales. It provides a core introduction to the principles, roles and activities within the industry, supporting learners in building confidence and sector awareness. It is designed for those seeking an introductory programme that supports progression into level 2 travel and tourism qualifications or into entry-level employment within the Welsh visitor economy.

Qualification structure

To be awarded this qualification, learners are required to successfully achieve 2 units from the graded mandatory units and 4 units from the graded optional units.

Mandatory units

Unit 01 Customer service in travel and tourism (TTW-01-01)
Unit 02 Communication skills in travel and tourism (TTW-01-02)

Optional units

Unit 03 Travel and tourism facilities in the UK (TTW-01-03)
Unit 04 Hospitality in travel and tourism (TTW-01-04)
Unit 05 UK visitor attractions (TTW-01-05)
Unit 06 Transport for UK tourism (TTW-01-06)
Unit 07 UK visitor destinations (TTW-01-07)
Unit 08 Promotional material for travel and tourism (TTW-01-08)
Unit 09 Travel or holiday sales (TTW-01-09)
Unit 10 Working in travel and tourism (TTW-01-10)
Unit 11 Problem solving in travel and tourism (TTW-01-11)
Unit 12 Working as a team in travel and tourism (TTW-01-12)
Unit 13 Careers in travel and tourism (TTW-01-13)
Unit 14 Digital technology in travel and tourism (TTW-01-14)

Assessment

This qualification is internally assessed and externally quality assured. The assessment consists of one component: an internally assessed portfolio of evidence, which is assessed by centre staff and externally quality assured by NCFE (internal quality assurance must still be completed by the centre as usual).

Placement requirements

Work/industry placement experience is not required.

Progression opportunities

Learners who achieve this qualification could progress to the following:

- employment (may support progression to introductory or trainee roles within the travel and tourism sector):
 - customer service assistant
 - tourism assistant
 - visitor services assistant
 - hospitality assistant
 - travel agency assistant
- further education (level 2 qualifications in travel and tourism) including:
 - NCFE Level 2 Certificate in Travel and Tourism (Wales) (C00/5463/0)
 - NCFE Level 2 Extended Certificate in Travel and Tourism (Wales) (C00/5463/1)
 - NCFE Level 2 Diploma in Travel and Tourism (Wales) (C00/5382/5).



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