

Business apprenticeship journey

At NCFE we offer extensive pre-programme support, on-programme qualifications and resources, and a market-leading end-point assessment (EPA) service with a **97% pass rate**.

We provide a full solution that supports your business apprentices from start to finish.

Pre-Programme

Skills assessment tools - One Assessment and Skills Builder

On-Programme

Functional Skills - English and maths

Mandatory and complementary qualifications - Skills Review and Skills Portfolio

EPA Preparation and EPA

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Mental Fitness

End-point assessment (EPA)

Level 2
Functional Skills English & Maths

NCFE Level 2 Diploma for Customer Service Practitioners
NCFE Level 3 Diploma in Customer Service
NCFE Level 3 Diploma for Business Administrators
NCFE Level 3 Diploma in Management Skills and Knowledge
NCFE Level 5 Diploma in Management Skills and Knowledge

Customer Service Practitioner
Customer Service Specialist
Business Administrator
Team Leader/ Supervisor (Version 2)
Operations/Departmental Manager
Associate Project Manager

Want to find out more about our apprenticeship offer?

Visit: ncfe.org.uk/apprenticeships

Email: apprenticeships@ncfe.org.uk