Online Assessment
Surpass Technical Requirements

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Introduction

Users of Surpass must meet the minimum technical requirements outlined below. Further requirements are needed for Remote Invigilation. Please see the Remote Invigilation webpage for further information.

Requirements for the Surpass Platform

Operating system	Microsoft Windows 11 Microsoft Windows 10 (32 bit or 64 bit) MacOS: the latest two macOS releases
Processor speed	2.33GHz or faster x86-compatible processor (Celeron CPUs not supported)
Graphics memory	Graphics card with at least 128Mb of memory
RAM	4GB as a minimum and 8 GB as the recommended (with 1GB of free memory whilst the application is running)
Screen resolution	Monitor capable of displaying 1280 x 768 resolution or higher
Internet speed	512 Kbps minimum
Web browser	Google Chrome Mozilla Firefox Microsoft Edge

Requirements for SecureClient

Operating system	Microsoft Windows 11 Microsoft Windows 10 (32 bit or 64 bit)
Processor speed	1.80 GHz
Graphics memory	64 MB
RAM	4GB
Disc space	1GB of free hard disk space
Screen resolution	Monitor capable of displaying 1280 x 768 resolution or higher. Please note, dual screens should not be used.
Internet speed	A centre connection of 2Mbps or greater for every 30 learner assessments being sat at the same time is recommended to ensure learners are not affected by connection issues during their assessments.
Offline assessments	1 GB data key (if using a data key for offline assessments) - should be of good quality and suitable for use with secure or sensitive files.
Microsoft Office	Microsoft Office 2010 package or later* *Needed for Digital Qualifications
Default Apps	To ensure the learner can open documents without interruption you should set the correct default program for the following file types: .doc .docx – Microsoft Word .xsl .xslx – Microsoft Excel .ppt .pptx .pps .ppsx – Microsoft PowerPoint .png .jpeg .gif – Microsoft photo viewer or any other relevant photo program
External Aids	Please disable any external aids that may be installed onto the computer, particularly concerning spelling, punctuation and grammar (for example, dictionary, spelling and grammar checking software, or other cloud-based or AI tools)

NCFE is unable to support the installation or running of SecureClient on a Mac or Chromebook.

Please Note: Attempting to use a device that is intended for work or learning purposes may have restricted access and admin rights installed. This may cause issues when trying to access the remote invigilation platform, therefore it is highly recommended that the learner uses a

personal device. NCFE is unable to supply any equipment to learners.