

Learner overview

NCFE Level 3 Certificate in Travel and Tourism (603/414/5)

Qualification content, structure and outcomes

This qualification aims to provide you with the knowledge, skills and understanding relating to the travel and tourism sector. It covers areas such as preparing for a career, customer service and a background to the travel and tourism industry, which can be applied to current or future employment in a variety of roles. The content has been developed with employers, subject experts and tutors to ensure that it's relevant to the real world and meets the need of employers.

The qualification provides the basis for you to progress into employment within the travel and tourism sector. This qualification has 360 guided learning hours, allowing you to combine your studies with other qualifications, such as A levels or English and Maths.

It is also appropriate, if you are ready, to start an element of level 3 learning while completing aspects of level 2 qualifications.

It would support progression into an Apprenticeship, employment or into higher level studies, as it has UCAS points.

You'll complete three mandatory units then choose 3 optional units to complete, depending on your personal interest or career aspirations.

Mandatory

1. The UK travel and tourism industry H/507/8483
2. Customer Service in travel and tourism K/507/8484
3. Preparing for a career in travel and tourism M/507/8485

Optional

4. Travel and tourism destinations T/507/8486
5. UK visitor attractions A/507/8487
6. Hospitality in travel and tourism F/507/8488
7. Work experience in travel and tourism J/507/8489
8. UK tour operations A/507/8490
9. Travel agency operations F/507/8491
10. The UK conference and event industry J/507/8492
11. Marketing for travel and tourism L/507/8493
12. UK passenger transport industry R/507/8494
13. Resort representative roles and responsibilities T/507/8505
14. Investigating airline cabin crew Y/507/8495
15. UK Airports D/507/8496
16. Worldwide passenger airlines H/507/8497
17. The cruise industry K/507/8498
18. UK heritage tourist attractions M/507/8499

19. Responsible tourism Y/507/8500
20. Specialist tourism D/507/8501
21. Business travel H/507/8502
22. Storytelling for tourism K/507/8503
23. Tour guiding M/507/8504

Similar qualifications

This qualification is part of a suite. The other qualifications are:

Level 3 Introductory Certificate in Travel and Tourism (603/4140/3) 180 GLH

This qualification is for learners looking for an introduction to the skills to work in the travel and tourism sector. Learners will gain those skills by successfully completing the units required. The qualification is designed for learners who want to go on to higher level studies or into a relevant Travel and Tourism role, and is suitable for use within a Study Programme.

Level 3 Introductory Diploma in Travel and Tourism (601/7934/X) 540 GLH

This qualification is for learners who are looking to develop their general knowledge and interpersonal skills over a one year course to aid their recruitment into the travel and tourism sector. It will also help learners who want to progress onto higher education, ultimately leading the learner into employment.

Level 3 Diploma in Travel and Tourism (601/7935/1) 720 GLH

This qualification aims to provide you with specialist knowledge, skills and understanding relating to the travel and tourism sector, over a 2 year course. This qualification would allow you to study other qualifications, such as a foreign language or geography, which would provide a complementary mix for this subject. The qualification provides you with the basis to progress into employment within the travel and tourism sector. It would also support progression into an Apprenticeship or into higher level studies.

Level 3 Extended Diploma in Travel and Tourism (601/7936/3) 1080 GLH

This qualification is for learners who want to progress to employment in the travel and tourism sector by in-depth study of specialist knowledge and understanding and development of specific skills. This qualification will also support learners who want to progress into higher education, ultimately leading the learner into employment.

Other ways you could achieve the same outcome

This qualification is available through other Awarding Organisations. Please check the Register of Regulated Qualifications (<http://register.ofqual.gov.uk/>).

Funding will not be available so you will need to apply for a loan to support you through this qualification. This qualification is not available as part of an Apprenticeship.

How this qualification supports the identified outcome

The main outcome of this qualification is progression to employment; however it can also lead onto further learning.

There are a number of roles that you can progress to in travel and tourism, such as:

- Travel Consultant
- Tour Operator
- Event Manager
- Business Travel
- Resort Representative
- Purchasing Assistant
- Cruise Ship Worker

Progression Opportunities

Typically, if you complete this qualification you can progress on to a number of further learning opportunities, such as:

- Level 3 Diploma in Travel Services
- Level 3 Diploma in Travel Studies
- Level 4 Tourism Management
- Apprenticeship or Higher Apprenticeship in Travel and Tourism
- BA in Tourism
- BA in Tourism Management

Support for these qualification

These qualifications are supported by employers and experts from the travel and tourism industry. They include Swissport, Hays Travel and Travel Counsellors.

Advice on content has been provided by Middlesbrough College, TyneMet College and Northumberland College, all of whom are listed on the Register of Training Organisations and who have current contracts for delivery of provision in Travel and Tourism.

Northumberland College, which is HEFCE funded, has supported these qualifications and nominated them for UCAS points.

UCAS points

This qualification has been allocated UCAS points. Please refer to the UCAS website for further details of the points allocation and the most up-to-date information.

It can therefore be used to support an application to Higher Education as it would provide evidence for a personal statement to enable mature students to enter Higher Education.