



**T Level Technical
Qualification in Healthcare
Science
603/7083/X**

Occupational specialism assessment (OSA)

Optical Care Services

Assignment 3: observation of spectacle dispensing, verification and collection, adjustments, and repair skills

Assignment Brief

**T Level Technical Qualification in Healthcare Science
Occupational specialism assessment (OSA)**

Optical Care Services

Assignment Brief

Assignment 3

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Task 1: dispensing

Brief

You are working as an optical assistant, and a new patient brings a copy of their most recent sight test prescription from another practice for dispensing. They would like some new spectacles following a recent cataract operation in one eye. There is a developing cataract in the other eye.

The patient informs you that they sometimes wear a hearing aid, but they are not wearing it today.

You should undertake your normal dispensing routine, obtaining any further information you may require.

You should then complete the sale and send an order to the laboratory.

Task

You must carry out the dispensing of the prescription by completing the following:

1 (a): confirm a suitable frame and lens option with the patient to include:

- confirming the patient's details and the reason for their visit whilst completing the Patient Record Form
- discussing and confirming frame and lens requirements.

1 (b): carry out appropriate measurements and complete the Job Order Form to include:

- providing the patient with appropriate information
- completing the Job Order Form
- closing the dispense.

[48 marks]

Conditions of the assessment

- task 1 must be completed in supervised conditions
- you will only have access to materials permitted by your tutor and those available in the designated assessment area
- you will have a maximum of **30 minutes** to complete this task.

Equipment and resources

The following equipment and resources will be provided to create a simulated dispensing area for this task:

- display equipment – frames in a range of styles
- lens demonstration materials
- lenses
- a desk and two chairs
- mirrors

- measuring equipment, including a marking up pen, frame ruler and pupilometer
- Patient Record Form
- Job Order Form
- a person enacting the role of the patient
- a space for the forms provided by NCFE for the student to complete throughout the task
- audiovisual recording equipment to record the completion of the task.

Note: as part of this assessment, you will **not** be assessed on making any spectacle adjustments but should follow the standard process for taking measurements and confirming the fit.

SAMPLE

Task 2: verification and collection, and adjustments

Brief

You are working as an optical assistant, and you are verifying jobs on return from the laboratory.

A patient will be visiting the practice today to collect their spectacles, and the optician has asked you to assist this patient.

Task 2 (a)

You must assist with this task by completing the following:

2 (a) (i): undertake spectacle verification for the job which has returned from the laboratory

2 (a) (ii): complete the collection process with the patient.

[25 marks]

Brief

Following the collection process in task 2 (a), the dispensing optician has asked you to carry out a series of adjustments to some spectacles as part of your role.

Task 2 (b)

You must carry out the following adjustments for each referenced frame as follows:

2 (b) (i): carry out a length to bend adjustment as requested by the dispensing optician

2 (b) (ii): carry out adjustment of the splay and frontal angle of pads as requested by the dispensing optician.

[32 marks]

[Total marks: 57]

Conditions of the assessment

- task 2 must be completed in supervised conditions
- you will only have access to materials permitted by your tutor and those available in the designated assessment area
- you will have a maximum of **50 minutes** to complete this task:
 - **30 minutes** for task 2 (a)
 - **20 minutes** for task 2 (b).

Equipment and resources: task 2 (a)

The following equipment and resources will be provided to create a simulated job checking / spectacle collection area for this task:

- a desk and 2 chairs for student and patient
- a pair of spectacles and accompanying Job Order Form
- Job Verification Form
- automatic focimeter
- frame ruler
- copy of BS tolerances (BS EN ISO 21987:2017)
- hand sanitiser
- lens cleaning products
- a person enacting the role of the patient
- Patient Record Form
- a second pair of spectacles and their accompanying Job Order Form
- a space for the forms provided by NCFE for the student to complete throughout the task
- audiovisual recording equipment to record the completion of the task.

Note: as part of this assessment, you will not be assessed on making any spectacle adjustments but should follow the standard process for taking measurements and confirming the fit.

Equipment and resources: task 2 (b)

The following equipment and resources will be provided to create a simulated adjustment area for this task:

- a full range of adjustment tools should be available to include:
 - frame heater
 - pliers: double nylon jaw pliers, angling pliers, snipe nose pliers, cutter pliers, nose pad pliers and axis pliers
 - screwdrivers: range of sizes, cross and flat heads
 - file
- frames for adjustments
- hand sanitiser
- lens cleaning products
- a person enacting the role of the dispensing optician
- a space for the forms provided by NCFE for the student to complete throughout the task
- audiovisual recording equipment to record the student completing the task.

Note: once you have completed each set of adjustments you will check the final fit of the frame, which will contribute to your overall mark for each part of 2 (b). No further adjustments should be made following this check.

SAMPLE

Task 3: repairs

Brief

As part of your role as an optical assistant, you have been asked to assess and carry out repairs on two spectacle frames brought into the practice by two patients.

The patients are returning to collect their frames on another day, and both patients are using their previous pairs, from a few years ago, in the meantime.

The first patient informs you that their metal-framed pair of spectacles is bent because they fell asleep in them.

The second patient's plastic-framed pair of spectacles is out of shape because a ball knocked them off.

Task

You must complete the following for the **two** frames provided, using the appropriate tools and techniques. The spectacles should be left in an appropriate condition for collection with the expectation that minor adjustments will be made on the day of collection, including:

3 (a): carry out repairs for the metal frame spectacles for patient 1

3 (b): carry out repairs for the plastic frame spectacles for patient 2.

[18 marks]

Conditions of the assessment

- task 3 must be completed in supervised conditions
- you will only have access to materials permitted by your tutor and those available in the designated assessment area
- you will have a maximum time of **30 minutes** to complete this task:
 - **15 minutes** for task 3 (a)
 - **15 minutes** for task 3 (b).

Equipment and resources

The following equipment and resources will be provided to create a simulated repair area for this task:

- a chair
- frames for repairs
- a full range of adjustment tools, including:
 - frame heater
 - a range of pliers
 - a range of screwdrivers
 - file
 - screws
 - self-tapping screws

- screw sizer
- a range of nose pads
- supra cord and ribbon
- frame ruler
- cleaning cloth and solutions.

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Change history record

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Document information

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