



Purpose statement

**NCFE Level 2 Certificate in Warehousing and
Storage
QN: 600/1344/8**

Purpose statement

Qualification overview

The primary purpose of this qualification is to prepare you to either enter or progress within employment in the warehousing and storage industry. This qualification can be used to confirm your competence in your role in the industry.

This qualification is designed to guide and assess the development of your knowledge and skills to a level required by employers in the warehousing and storage industry.

During this qualification you'll also develop transferable skills that are valued by employers across a range of industries such as customer service, health and safety, and cleanliness.

Who is this qualification for?

This qualification is suitable for those performing a variety of roles in the warehousing and storage industry and is ideal if you're working in your first role, or you wish to further your career in this industry.

Age restrictions

You must be at least 16 years old to take this qualification. Entry is at the discretion of the centre.

Entry requirements

You do not need to have any specific prior learning requirements to take this qualification, but you may find it helpful if you have already completed a Level 1 qualification.

Qualification content

This qualification will help you to develop your skills such as:

- developing effective working relationships
- picking, wrapping, and packing goods
- processing and assembling orders
- maintaining equipment and work areas
- using equipment and machinery
- monitoring stock.

This qualification contains **2** mandatory units and **24** optional units to help you gain knowledge and/or skills in these areas:

Mandatory units

- Unit 01 Health, safety and security at work (3 credits)
- Unit 02 Develop effective working relationships with colleagues in logistics operations (4 credits)

Optional units

Please see the 'Unit breakdown' tab on the qualifications webpage on the NCFE website which lists the optional units available to meet your requirements.

What type of qualification is this?

This is a vocational qualification with between 101 guided learning hours. During this time you can expect to be involved in formal learning activities which could include classes or tutorials, coaching and mentoring, supervised practical work in the workplace, and assessment where an Assessor is present.

100 per cent of this qualification focuses on the development of skills and knowledge to support you to work in the warehousing and storage industry.

To allow you to develop the skills required and gain hands-on experience as you train, this qualification must be assessed in the workplace or in a realistic working environment.

Progression opportunities

Successful completion of the qualification will confirm your competence in the following job role:

- Warehouse Operative

After successfully completing this qualification, you could progress onto the following Apprenticeship:

- Advanced Apprenticeship in Warehousing and Storage

If you are interested in progressing to further study at the next level of vocational learning the following qualifications are also available:

- Level 3 Diploma in Warehousing and Storage

Similar qualifications

This is the only qualification covering warehousing and storage at Level 2 offered by NCFE.

Support for this qualification

This qualification is supported by employers from the warehousing and storage sector.

For further information about these employers please contact NCFE on 0191 239 8000 or email us at customersupport@ncfe.org.uk.