



## **NCFE Level 2 Functional Skills Qualification in English (603/5054/4): Reading**

Paper Number: Sample Assessment Materials

Mark Scheme v1.0

The sample assessment paper pass mark is intended for guidance purposes only. A sample assessment will give learners an indication of their current level of performance rather than an official assessment result.

**Sample Assessment Materials Level 2 Reading pass mark: 18**

**Section 1**

<b>1</b>	Give <b>one</b> way that Text 1 says digital tickets benefit the environment.	<b>[1 mark]</b>	
	<p><b>Maximum one mark from:</b></p> <ul style="list-style-type: none"> <li>• eliminate the need for printing (1)</li> <li>• save paper / ink / other materials (1)</li> <li>• do not end up in landfills (1)</li> <li>• minimising carbon footprint. (1)</li> </ul> <p><b>Accept</b> similar wording. <b>Accept</b> any other valid benefit.</p>	1	2.11

<b>2</b>	Give <b>two</b> quotations from Text 1 that suggest that the bus app will save passengers time.	<b>[2 marks]</b>	
	<p><b>Maximum two marks from:</b></p> <ul style="list-style-type: none"> <li>• ‘Buy tickets in seconds’ (1)</li> <li>• ‘real-time information’ (1)</li> <li>• ‘journey planner maps out the quickest routes’. (1)</li> </ul> <p><b>Accept</b> any other valid quotation. <b>Accept</b> full sentence that includes the quotation.</p>	2	2.18

<b>3</b>	According to Text 1, who should you contact about a disabled person’s bus pass?	<b>[1 mark]</b>	
	<p><b>Maximum one mark for:</b></p> <ul style="list-style-type: none"> <li>• (local) council. (1)</li> </ul>	1	2.16

<b>4</b>	In Text 1, what is implied by the phrase, ‘takes the hassle out of public transport’?	<b>[1 mark]</b>	
	<p><b>Maximum one mark from:</b></p> <ul style="list-style-type: none"> <li>• public transport is not convenient (1)</li> <li>• it makes using public transport easier. (1)</li> </ul> <p><b>Accept</b> any other valid inference.</p>	1	2.13

<b>5</b>	Identify whether <b>each</b> of the following quotations from Text 1 is an example of an <b>instructional</b> or a <b>persuasive</b> style.	<b>[2 marks]</b>							
	<b>Maximum two marks from:</b>								
	<table border="1" style="width: 100%;"> <thead> <tr> <th style="text-align: center;">Quotation</th> <th style="text-align: center;">Instructional or Persuasive</th> </tr> </thead> <tbody> <tr> <td>Choose your location, select and purchase a ticket.</td> <td style="text-align: center;"><b>Instructional</b></td> </tr> <tr> <td>As your tickets get sent straight to your phone, you'll never need to queue for tickets again!</td> <td style="text-align: center;"><b>Persuasive</b></td> </tr> </tbody> </table>	Quotation	Instructional or Persuasive	Choose your location, select and purchase a ticket.	<b>Instructional</b>	As your tickets get sent straight to your phone, you'll never need to queue for tickets again!	<b>Persuasive</b>	2	2.19
Quotation	Instructional or Persuasive								
Choose your location, select and purchase a ticket.	<b>Instructional</b>								
As your tickets get sent straight to your phone, you'll never need to queue for tickets again!	<b>Persuasive</b>								

<b>6</b>	What problem does Text 1 warn readers to be aware of if using the app?	<b>[1 mark]</b>	
	<b>Maximum one mark for:</b>		
	<ul style="list-style-type: none"> <li>• flat battery. (1)</li> </ul> <p><b>Accept</b> similar wording.</p>	1	2.16

<b>7</b>	Give <b>one</b> quotation for each of the following features used in Text 1.	<b>[1 mark]</b>	
	(a) Rule of three		
	<b>Maximum one mark from:</b>		
	<ul style="list-style-type: none"> <li>• day savers, season tickets and family passes (1)</li> <li>• journeys, services and stops. (1)</li> </ul> <p><b>Accept</b> full sentence that includes the language feature.</p>	1	2.14
	(b) Rhetorical question		
	<b>Maximum one mark from:</b>		
	<ul style="list-style-type: none"> <li>• Not travelling straight away? (1)</li> <li>• Low battery? (1)</li> <li>• Running late? (1)</li> <li>• Do you have somewhere you need to get to? (1)</li> </ul> <p><b>Accept</b> full sentence that includes the language feature.</p>	1	2.14

8	What does the word 'retrieve' mean, as used in Text 1? You may use a dictionary to help you answer this question.		
	<b>Maximum one mark from:</b> <ul style="list-style-type: none"> <li>• find (1)</li> <li>• bring back. (1)</li> </ul> <b>Accept</b> similar wording.	1	2.15

## Section 2

<b>9</b>	According to Text 2, what is the first thing that goes wrong in the app for Olly? <span style="float: right;"><b>[1 mark]</b></span>		
	<p><b>Maximum one mark for:</b></p> <ul style="list-style-type: none"> <li>bus disappears from the screen. (1)</li> </ul> <p><b>Accept</b> similar wording.</p>	1	2.11

<b>10</b>	What is the meaning of the word 'optimistic' as used in Text 2?  You may use a dictionary to answer this question. <span style="float: right;"><b>[1 mark]</b></span>		
	<p><b>Maximum one mark for / from:</b></p> <ul style="list-style-type: none"> <li>hoping that good things will happen. (1)</li> </ul> <p><b>Accept</b> valid / appropriate definition.</p>	1	2.15

<b>11</b>	Use Text 2 to answer the following:  (a) Identify the language feature used in this quotation:  'The bus was packed full like a tin of sardines' <span style="float: right;"><b>[1 mark]</b></span>		
	<p><b>Maximum one mark for:</b></p> <ul style="list-style-type: none"> <li>simile. (1)</li> </ul>	1	2.14
	(b) Find <b>one</b> example of alliteration. <span style="float: right;"><b>[1 mark]</b></span>		
	<p><b>Maximum one mark from:</b></p> <ul style="list-style-type: none"> <li>complete catastrophe (1)</li> <li>really relaxed (1)</li> <li>slightly stressed. (1)</li> </ul> <p><b>Accept</b> two-word example of alliteration. Do <b>not</b> accept Monday morning.</p>	1	2.14

<b>12</b>	<p>Which <b>two</b> of the following quotations from Text 2 are examples of informal language?</p> <p style="text-align: right;"><b>[2 marks]</b></p> <p><b>A</b> By now, I was feeling extremely sorry for myself</p> <p><b>B</b> However, the bus was nowhere to be seen</p> <p><b>C</b> I dropped my mates a text</p> <p><b>D</b> I left home at 8 am as planned</p> <p><b>E</b> The app totally messed up</p>		
	<b>Maximum one mark for:</b>		
	<p><b>Answers:</b></p> <p><b>C</b> I dropped my mates a text (1)</p> <p><b>E</b> The app totally messed up (1)</p>	2	2.17

<b>13</b>	<p>Use Text 2 to answer the following.</p> <p>Olly's phone battery goes flat. Give <b>two</b> ways he is affected.</p> <p style="text-align: right;"><b>[2 marks]</b></p>		
	<p><b>Maximum two marks from:</b></p> <ul style="list-style-type: none"> <li>• (that) Olly would have no lunch / have no money for lunch (1)</li> <li>• (that) Olly had no money for bus fare home / (that) Olly would need to make new plans for his journey home (1)</li> <li>• Olly could not show his ticket to the driver. (1)</li> </ul> <p><b>Accept</b> any other valid inference.</p>	2	2.13

<b>14</b>	<p>Identify <b>two</b> things Olly did using the app in Text 2 that are mentioned in Text 1.</p> <p style="text-align: right;"><b>[2 marks]</b></p>		
	<p><b>Maximum two marks from:</b></p> <ul style="list-style-type: none"> <li>• used journey planner / planned journey (1)</li> <li>• used live bus tracker (1)</li> <li>• activated ticket. (1)</li> </ul>	2	2.12

### Section 3

<b>15</b>	Apart from buying tickets, give <b>one</b> other benefit of the ticket office for passengers mentioned in Text 3.		
			<b>[1 mark]</b>
	<p><b>Maximum one mark from:</b></p> <ul style="list-style-type: none"> <li>• personal contact with staff (1)</li> <li>• assistance / accessibility feature (1)</li> <li>• information (1)</li> <li>• makes them feel safe. (1)</li> </ul> <p><b>Accept</b> any other valid benefit.</p>	1	2.11

<b>16</b>	Text 3 includes facts and opinions.		
	Identify <b>two</b> facts about passengers.		
			<b>[2 marks]</b>
	<p><b>Maximum two marks from:</b></p> <ul style="list-style-type: none"> <li>• There has been a huge increase in online shopping in the UK (1)</li> <li>• Customer and passenger behaviour has changed (1)</li> <li>• 80% of the population made online purchases in 2024 (1)</li> <li>• more passengers are now using their mobile phones to plan journeys (1)</li> <li>• not all passengers have access to the internet (1)</li> <li>• some passengers rely on staff / ticket office. (1)</li> </ul> <p><b>Accept</b> any other valid response.</p>	2	2.18

<b>17</b>	Give <b>two</b> quotations that show Trisha Molumby is biased about the FareTravel Bus app.		
			<b>[2 marks]</b>
	<p><b>Maximum two marks from:</b></p> <ul style="list-style-type: none"> <li>• ‘makes bus travel incredibly easy for everyone’ (1)</li> <li>• ‘best thing since sliced bread’ (1)</li> <li>• ‘everything you need in one place’. (1)</li> </ul> <p><b>Accept</b> any other valid quotations.</p>	2	2.17

<b>18</b>	<p>What does the writer of Text 3 imply when she says Molumby's view 'may be hard to take'?</p> <p style="text-align: right;"><b>[1 mark]</b></p> <p><b>A</b> It is aggressive</p> <p><b>B</b> It is enthusiastic</p> <p><b>C</b> It is insensitive</p> <p><b>D</b> It is unclear</p>		
	<b>Maximum one mark for:</b>		
	<b>Answer:</b>		
	<b>C</b> It is insensitive (1)	1	2.13

<b>19</b>	<p>Where did the writer of Text 3 get their information about customer behaviour?</p> <p style="text-align: right;"><b>[1 mark]</b></p>		
	<b>Maximum one mark for:</b>		
	<ul style="list-style-type: none"> <li>• Customer and Commerce UK (2025). (1)</li> </ul> <p><b>Accept</b> Customer and Commerce UK.</p>	1	2.16

<b>20</b>	<p>Which word <b>best</b> describes the tone used in Text 3?</p> <p style="text-align: right;"><b>[1 mark]</b></p> <p><b>A</b> Challenging</p> <p><b>B</b> Conversational</p> <p><b>C</b> Enthusiastic</p> <p><b>D</b> Objective</p>		
	<b>Maximum one mark for:</b>		
	<b>Answer:</b>		
	<b>D</b> Objective (1)	1	2.19

21	<p>Which <b>one</b> of the following statements about Text 2 <b>and</b> Text 3 is correct?</p> <p><b>A</b> Both texts encourage readers to purchase tickets online</p> <p><b>B</b> Both texts explain the impact of the FareTravel Bus app on passengers</p> <p><b>C</b> Both texts give information about purchasing tickets online</p> <p><b>D</b> Both texts instruct passengers on how to use the FareTravel Bus app</p>		<b>[1 mark]</b>
	<b>Maximum one mark for:</b>		
	<p><b>Answer:</b></p> <p><b>B</b> Both texts explain the impact of the FareTravel Bus app on passengers (1)</p>	1	2.12

**[Total: 30 marks]**

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