



NCFE Level 2 Functional Skills Qualification in English (603/5054/4): Reading

Paper Number: **Sample Assessment Materials**

Mark Scheme v1.0 Pre-standardisation

Section 1

1	Give one way that Text 1 says digital tickets benefit the environment. [1 mark]		
	Maximum one mark from: - eliminate the need for printing (1) - save paper / ink / other materials (1) - do not end up in landfills (1) - minimising carbon footprint. (1) Accept similar wording. Accept any other valid benefit.	1	2.11

2	Give two quotations from Text 1 that suggest that the bus app will save passengers time. [2 marks]		
	Maximum two marks from: 'Buy tickets in seconds' (1) 'real-time information' (1) 'journey planner maps out the quickest routes'. (1) Accept any other valid quotation. Accept full sentence that includes the quotation.	2	2.18

3	According to Text 1, who should you contact about a disabled person's bus pass? [1 mark]		
	Maximum one mark for: (local) council. (1)	1	2.16

4	In Text 1, what is implied by the phrase, 'takes the hassle out of public transport'? [1 mark]		
	Maximum one mark from: - public transport is not convenient (1) - it makes using public transport easier. (1) Accept any other valid inference.	1	2.13

5	Identify whether each of the following quotations from Text 1 is an example of an instructional or a persuasive style.			[2 marks]	
	Maximum two marks from:				
	Quotation	Instructional or Persuasive			
	Choose your location, select and purchase a ticket.	Instructional	2	2.19	
	As your tickets get sent straight to your phone, you'll never need to queue for tickets again!	Persuasive			

6	What problem does Text 1 warn readers to be aware of if using the app?				[1 mark]
	Maximum one mark for:				
	flat battery. (1)		1	2.16	
	Accept similar wording.				

7	Give one quotation for each of the following features used in Text 1.				
	(a) Rule of three				[1 mark]
	Maximum one mark from:				
	- day savers, season tickets and family passes (1) - journeys, services and stops. (1)		1	2.14	
	Accept full sentence that includes the language feature.				
	(b) Rhetorical question				[1 mark]
	Maximum one mark from:				
	- Not travelling straight away? (1) - Low battery? (1) - Running late? (1) - Do you have somewhere you need to get to? (1)		1	2.14	
	Accept full sentence that includes the language feature.				

8	What does the word 'retrieve' mean, as used in Text 1?		
	You may use a dictionary to help you answer this question.		
			[1 mark]
	Maximum one mark from: • find (1) • bring back. (1) Accept similar wording.	1	2.15

Section 2

9	According to Text 2, what is the first thing that goes wrong in the app for Olly? [1 mark]		
	Maximum one mark for: bus disappears from the screen. (1) Accept similar wording.	1	2.11

10	What is the meaning of the word 'optimistic' as used in Text 2? You may use a dictionary to answer this question. [1 mark]		
	Maximum one mark for / from: hoping that good things will happen. (1) Accept valid / appropriate definition.	1	2.15

11	Use Text 2 to answer the following: (a) Identify the language feature used in this quotation: 'The bus was packed full like a tin of sardines' [1 mark]		
	Maximum one mark for: simile. (1)	1	2.14
	(b) Find one example of alliteration. [1 mark]		
	Maximum one mark from: - complete catastrophe (1) - really relaxed (1) - slightly stressed. (1) Accept two-word example of alliteration. Do not accept Monday morning.	1	2.14

12	Which two of the following quotations from Text 2 are examples of informal language? A By now, I was feeling extremely sorry for myself B However, the bus was nowhere to be seen C I dropped my mates a text D I left home at 8 am as planned E The app totally messed up [2 marks]		
	Maximum one mark for:		
	Answers: C I dropped my mates a text (1) E The app totally messed up (1)	2	2.17

13	Use Text 2 to answer the following. Olly's phone battery goes flat. Give two ways he is affected. [2 marks]		
	Maximum two marks from: • (that) Olly would have no lunch / have no money for lunch (1) • (that) Olly had no money for bus fare home / (that) Olly would need to make new plans for his journey home (1) • Olly could not show his ticket to the driver. (1) Accept any other valid inference.	2	2.13

14	Identify two things Olly did using the app in Text 2 that are mentioned in Text 1. [2 marks]		
	Maximum two marks from: • used journey planner / planned journey (1) • used live bus tracker (1) • activated ticket. (1)	2	2.12

Section 3

15	Apart from buying tickets, give one other benefit of the ticket office for passengers mentioned in Text 3. [1 mark]		
	Maximum one mark from: - personal contact with staff (1) - assistance / accessibility feature (1) - information (1) - makes them feel safe. (1) Accept any other valid benefit.	1	2.11

16	Text 3 includes facts and opinions. Identify two facts about passengers. [2 marks]		
	Maximum two marks from: - There has been a huge increase in online shopping in the UK (1) - Customer and passenger behaviour has changed (1) 80% of the population made online purchases in 2024 (1) - more passengers are now using their mobile phones to plan journeys (1) - not all passengers have access to the internet (1) - some passengers rely on staff / ticket office. (1) Accept any other valid response.	2	2.18

17	Give two quotations that show Trisha Molumby is biased about the FareTravel Bus app. [2 marks]		
	Maximum two marks from: 'makes bus travel incredibly easy for everyone' (1) 'best thing since sliced bread' (1) 'everything you need in one place'. (1) Accept any other valid quotations.	2	2.17

18	What does the writer of Text 3 imply when she says Molumby's view 'may be hard to take'? [1 mark] A It is aggressive B It is enthusiastic C It is insensitive D It is unclear		
	Maximum one mark for:		
	Answer: C It is insensitive (1)	1	2.13

19	Where did the writer of Text 3 get their information about customer behaviour? [1 mark]		
	Maximum one mark for:		
	Customer and Commerce UK (2025). (1) Accept Customer and Commerce UK.	1	2.16

20	Which word best describes the tone used in Text 3? [1 mark] A Challenging B Conversational C Enthusiastic D Objective		
	Maximum one mark for:		
	Answer: D Objective (1)	1	2.19

21	Which one of the following statements about Text 2 and Text 3 is correct? A Both texts encourage readers to purchase tickets online B Both texts explain the impact of the FareTravel Bus app on passengers C Both texts give information about purchasing tickets online D Both texts instruct passengers on how to use the FareTravel Bus app	[1 mark]	
	Maximum one mark for:		
	Answer: B Both texts explain the impact of the FareTravel Bus app on passengers (1)	1	2.12

[Total: 30 marks]

This page is intentionally left blank.