

# T Level Technical Qualification in Healthcare Science

Occupational specialism assessment (OSA)

## Optical Care Services

Assignment 3

Assignment brief

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### Assignment brief

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# Task 1: dispensing

## Brief

You are working as an optical assistant and a new patient brings a copy of their most recent sight test prescription from another practice for dispensing.

You should undertake your normal dispensing routine, obtaining any further information you may require before completing the sale and sending an order to the laboratory.

## Task

You must carry out the dispensing of the prescription by completing the following:

1(a) confirm a suitable frame and lens option with the patient to include:

- confirming the patient's details and the reason for their visit
- discuss and confirm frame and lens requirements

1(b) carry out appropriate measurements and complete the job order to include:

- providing the patient with all appropriate information
- completing the job order form
- closing the dispense

(48 marks)

## Student information

- task 1 must be completed in supervised conditions
- you will have a maximum of 30 minutes to complete this task
- the total number of marks available for this assessment is 48 marks, these are split as follows:
  - 16 marks for communication skills across both task 1(a) and 1(b)
  - 16 marks for knowledge, understanding, and practical skills from task 1(a)
  - 16 marks for knowledge, understanding, and practical skills from task 1(b)

## Student guidance

- this assignment is a practical skills assessment (PSA) that will simulate a real-world scenario experienced by optical assistants. For this assignment you will be observed by an assessor who will be making notes on your performance throughout, which will be supported by an audio-visual recording for marking and quality purposes
- you will have 5 minutes to familiarise yourself with your optical practice assessment area. During this time, you will be able to ask questions related to the layout of your optical practice assessment area and the location of the following resources: a range of frames on display, lens demonstration materials, a dispensing desk, measuring equipment. This time will not count towards the total permitted time for this task
- once you are ready to begin the assessment, notification will be given to the patient to enter the optical practice assessment area

- an actor will be playing the role of the patient in this scenario to support this practical skills assessment
- you will have access to a patient record form template
- as part of this assessment, you will not be assessed to make any spectacle adjustments but should follow the standard process for taking measurements and confirming the fit

SAMPLE

## Task 2: verification and collection, and adjustments

### Brief

You are working as an optical assistant and you are verifying jobs on return from the laboratory. A patient will be visiting the practice today to collect their spectacles and the optometrist has asked you to assist this patient.

### Task 2(a)

You must assist with this task by completing the following:

2(a)(i) undertake spectacle verification for the job which has returned from the laboratory

2(a)(ii) complete the collection process with the patient

(25 marks)

### Brief

Following the collection process in task 2(a), the dispensing optician has asked you to carry out a series of adjustments to some spectacles as part of your continuous professional development (CPD).

### Task 2(b)

You must carry out the following adjustments for each referenced frame as follows:

2(b)(i) carry out a length to bend adjustment as requested by the dispensing optician

2(b)(ii) carry out adjustment of the splay and frontal angle of pads as requested by the dispensing optician

(32 marks)

(Total marks: 57)

### Student information

- task 2 must be completed in supervised conditions
- the total time permitted for this task is as follow:
  - 30 minutes for task 2(a)
  - 20 minutes for task 2(b)
- the total number of marks available for this assessment is 57 marks, these are split as follows:
  - 25 marks for task 2(a)
  - 32 marks for task 2(b)

## Student guidance - Task 2(a)

- this assignment is a practical skills assessment (PSA) that will simulate a real-world scenario experienced by optical assistants. For this assignment you will be observed by an assessor who will be making notes on your performance throughout, which will be supported by an audio-visual recording for marking and quality purposes
- an actor will play the role of the patient, and optometrist, in this practical skills assessment and will be briefed with all the relevant information required for this assessment
- you will have 5 minutes to familiarise yourself with your optical practice assessment area. During this time, you will be able to ask questions to optical staff related to the layout of your optical practice assessment area and the location of the following resources: desk and 2 chairs for yourself and patients, a pair of spectacles and accompanying job order, a blank job verification form, an automatic focimeter, a frame ruler, a copy of British Standards (BS) tolerances (BS EN ISO 21987:2017), hand sanitiser and lens cleaning products. This time will not count towards the total permitted time for this task
- once you have confirmed you are ready to begin, or the 5-minute preparation time has elapsed, the patient will be prompted to enter the room/area and the assessment will begin
- you will have access to a patient record form and a blank job verification form
- once you are ready to begin task 2(a)(ii), notification will be given to the patient to enter the optical practice assessment area
- as part of this assessment, you will not be assessed to make any spectacle adjustments but should follow the standard process for taking measurements and confirming the fit

## Student Guidance - Task 2(b)

- this assignment is a practical skills assessment (PSA) that will simulate a real-world scenario experienced by optical assistants. For this assignment you will be observed by an assessor who will be making notes on your performance throughout, which will be supported by an audio-visual recording for marking and quality purposes
- an actor will play the role of the dispensing optician in this practical skills assessment and will be briefed with all the relevant information required for this assessment. The actor playing the role of the dispensing optician may be the same actor who featured as an optometrist in task 2(a)
- you will have 5 minutes to refamiliarise yourself with your optical practice assessment area. During this time, you will be able to ask questions to optical staff related to the layout of your optical practice assessment area and the location of the following resources: a full range of adjustment tools, frames for adjustments (provided by the dispensing optician), hand sanitiser and lens cleaning products. This time will not count towards the total permitted time for this task
- a volunteer will be present to act as a model for you to check the initial fit of the spectacles against both 2(b)(i) and 2(b)(ii). The model may only respond to questions about the fit of the frame during this initial stage. Once you have completed each set of adjustments you will check the final fit of the frame, which will contribute to your overall mark for each part of 2(b). No further adjustments should be made following this check
- once you have confirmed you are ready to begin, or the 5 minute preparation time has elapsed, the dispensing optician will provide you with both sets of spectacles for you to complete task 2(b) with

## Task 3: repairs

### Brief

As part of your role as an optical assistant, you have been asked to assess and carry out repairs on 2 spectacle frames brought into the practice by patients. The patients are returning to collect their frames on another day and both patients are using their spare pairs in the meantime.

### Task

You must complete the following for the 2 frames provided, using the appropriate tools and techniques. The spectacles should be left in an appropriate condition for collection with the expectation that minor adjustments will be made on the day of collection:

3(a) carry out repairs for the metal frame spectacle ref #0001

3(b) carry out repairs for plastic frame spectacle ref #0002

(18 marks)

### Student Information

- task 3 must be completed in supervised conditions
- the total time permitted for this task is as follow:
  - 15 minutes for task 3(a)
  - 15 minutes for task 3(b)
- the total number of marks available for this assessment is 18 marks, these are split as follows:
  - 9 marks for task 3(a)
  - 9 marks for task 3(b)

### Student Guidance

- this assignment is a practical skills assessment (PSA) that will simulate a real-world scenario experienced by optical assistants. For this assignment you will be observed by an assessor who will be making notes on your performance throughout, which will be supported by an audio-visual recording for marking and quality purposes
- you will have up to 5 minutes to familiarise yourself with your optical practice assessment area. During this time, you will be able to ask questions related to the layout of your optical practice assessment area and the location of the following resources: frame heater, pliers (including double nylon jaw pliers, angling pliers, snipe nose pliers, cutter pliers, nose pad pliers and axis pliers), screwdrivers (range of sizes, cross and flat heads), file, range of screws (appropriate to the frames for repair), self-tapping screws, screw sizer, range of nose pads appropriate to the frame for repair, supra cord and ribbon, frame ruler, cleaning cloth and solutions. This time will not count towards the total permitted time for this task

## Document information

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## Change History Record

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