

# Sample Assessment Materials (SAMs) Optional unitsMaternity Support

NCFE CACHE Level 3 Technical Occupational Entry in Senior Healthcare Support (Diploma)

QN: 610/3988/3

# **Contents**

Assignment 1	3
Task 1	3
Task 2	3
Task 3	3
Task 4	4
Evidence requirements	9
Assignment 2	10
Introduction	10
Task	10
Evidence requirements	12
Assignment 3	13
Introduction	13
Task	13
Evidence requirements	15
Assignment 4	16
Introduction	16
Task	16
Evidence requirements	16
Assignment 5	17
Introduction	17
Task 1	17
Task 2	18
Evidence requirements	18
Assignment 6	19
Introduction	19
Task 1	19
Task 2:	19
Evidence requirements	21
Change history record	22

#### Task 1

# Workbook 1: agreed ways of working

Your workplace is updating their agreed ways of working information packs. Your manager has asked you to produce a reference guide which can be shared with your colleagues relating to the agreed ways of working, covering important aspects of legislation rights and responsibilities, and record keeping associated with the role.

Your guide should be clear, well presented, and informative. You should consider the appearance of your guide and its intended audience. Your guide should be presented in the following sections and should include all criteria listed.

## Task 2

# Workbook 2: roles and responsibilities

Your workplace requires a guide to the roles and responsibilities of the maternity support worker. Your manager has asked you to produce an information guide which can be shared with your colleagues that outlines and explain the roles and responsibilities.

Your guide should be clear, well presented, and informative. You should consider the appearance of your guide and its intended audience. Your guide should be presented in the following sections and should include all criteria listed.

## Task 3

Your workplace is updating their patient and service user information packs. Your manager has asked you to produce an information guide which can be shared with your service users, their families, and friends relating to the care, needs and development of newborns.

Your guide should be clear, well presented, and informative. You should consider the appearance of your guide and its intended audience. Your guide should be presented in the following sections and should include all criteria listed below.

## Promoting the health and wellbeing of the newborn:

- explain aspects of neonatal development
- explain the needs of babies at different stages of their development including the following:
  - physical
  - social
  - o emotional
  - o cognitive
- explain how adopting a healthy lifestyle can enable parents/carers to promote their own health and wellbeing and that of their babies
- describe the principles and practice of infant feeding during the first year
- explain vaccinations up to one year of life
- explain local and national antenatal and newborn screening services.

## Caring for a newborn:

- describe the physical, social and emotional developmental needs of babies during the first 10 days of life
- explain how to anticipate and respond to the needs of newborn babies using non-verbal cues
- explain how to recognise when a newborn baby may be becoming unwell

- explain the health, safety and hygiene requirements of newborn babies
- explain signs and symptoms of deteriorating health and wellbeing of newborns
- explain what information to give parents regarding signs, symptoms and preventive measures related to neonatal jaundice.

# Feeding your newborn:

- describe the behaviour and feeding cues of babies
- explain how to position the individual and baby for feeding
- describe the different methods, techniques and equipment required for the different methods of feeding
- explain how formulas are stored including how long prepared powdered formula can be kept
- describe changing patterns of stool and urine related to the different feeding methods.

## Task 4

To achieve the practical criteria within your diploma, you will be observed in practice on a minimum of two occasions. Observations in practice are holistic assessments in which you are observed carrying out your normal daily role. Below, you will find the full list of criteria which will be reviewed throughout your observation. Please familiarise yourself with the units and criteria.

Observations in practice are an opportunity to showcase your knowledge, skills, and behaviours, and should have minimal impact upon your department. You are not required to manufacture scenarios to achieve the criteria and should plan to carry out your duties as normal. You are however, required to obtain consent from your manager for the observation to take place. You should also obtain consent from each service user you are caring for, to enable observation of how you interact with them.

The following tables consist of practical tasks you will need to achieve in your work or placement.

Describe the situation and action that best applies to the listed criteria.

Your assessor or manager will be required to confirm the scenario and provide feedback for you to consider in the future.

Table 1: assisting healthcare professionals and providing advice to carers/parents

	Description of situation/action	Assessor confirmation and comments
Provide information to the mother		
about antenatal screening tests		
(MAT 1 AC5.1)		
Prepare equipment for antenatal		
screening tests (MAT 1 AC5.2)		
Update records and share		
information in line with local policy		
and protocol (MAT 1 AC5.3)		
Provide person-centred care to the		
mother during screening tests		
(MAT 1 AC5.4)		
Provide information to		
parents/guardians about the		
newborn screening tests (MAT 1		
AC6.1)		
Prepare equipment for newborn		
screening tests (MAT 1 AC6.2)		

Update records and share		
information in line with local policy		
and protocol (MAT 1 AC6.3)		
Explain the purpose of own role		
and role of own organisation to		
parents/carers (MAT 1 AC10.1)		
Involve parents/carers in		
identifying their requirements for		
promoting and protecting the		
health and wellbeing of their baby,		
including essential advice and		
information (MAT 1 AC10.2)		
Provide information in a way that		
enables parents/carers to make		
informed choices about the care of		
their baby (MAT 1 AC10.3)		
Discuss with parents/carers		
potential lifestyle changes that will		
increase their capacity to manage		
their parenting responsibilities and		
optimise their own health and		
wellbeing, encouraging them to set		
achievable targets (MAT 1		
AC10.4)		
Assist parents/carers in developing		
realistic and achievable plans for		
promoting and protecting the		
health and wellbeing of their baby		
(MAT 1 AC10.5)		
Provide parents/carers with		
information on immunisations for		
their baby (MAT 1 AC10.6) Provide information on how to		
access services, information and		
other resources available, locally		
or nationally, for parents/carers		
(MAT 1 AC10.7)		
Has the individual updated and s	harod information in line with	
local policy and protocol? (MAT		
iiucai bulicy aliu brulucui? (MAT	1 AC 10.01	

Table 2: care for a newborn baby

Criteria	Description of situation/action	Assessor Confirmation and comments
Create a care environment that		
ensures the newborn baby is safe,		
secure and free from danger, harm		
and abuse (MAT 2 AC3.1)		
Handle, move and position the		
baby safely to encourage		
interaction and help them feel		
secure, in line with local policy and		
protocol (MAT 2 AC3.2)		
Confirm the identity of anyone who		
wants to handle the baby,		

checking that identification labels	
are secure and visible (MAT 2	
AC3.3)	
Apply standard precautions for	
infection control (MAT 2 AC4.1)	
Apply health and safety measures	
relevant to the task and	
environment (MAT 2 AC4.2)	
Prepare the environment and	
equipment for feeding, bathing and	
clothing newborn babies according	
to their individual needs (MAT 2	
AC4.3)	
Undress, wash, bathe and then dry	
the baby, following safe hygiene	
and care principles (MAT 2 AC4.4)	
Monitor the skin condition of the	
baby, treating any dryness or	
soreness in accordance with the	
care plan (MAT 2 AC4.5)	
Dress the baby in a clean nappy	
and suitable clothes for the	
environmental conditions and	
temperature (MAT 2 AC4.6)	
Dispose of soiled nappies in line	
with local policy and procedure	
(MAT 2 AC4.7)	
Ensure that all equipment used is	
cleaned and stored appropriately	
(MAT 2 AC4.8)	
Replenish resources, stock and	
equipment used (MAT 2 AC4.9)	
Explain the typical protocols and	
procedures implemented in	
hospitals to guarantee accurate	
identification of both the mother	
and newborn (MAT 2 AC5.1)	
Demonstrate how to correctly	
identify a patient and how to	
provide them with an identification	
wristband (MAT 2 AC5.2)	
Explain typical hospital protocols	
regarding newborn security and	
abduction (MAT 2 AC5.3)	
Explain signs and symptoms of	
deteriorating health and wellbeing	
of newborn babies (MAT 2 AC6.1)	
Explain normal ranges of	
physiological observations and	
actions to take when results fall	
outside of normal range (MAT 2	
AC6.2)	
Take physiological measurements	
of newborn babies (MAT 2 AC6.3)	

Has the individual updated and stored records in line with local	
policy and protocol? (MAT 2 AC3.4)	
Has the individual updated records, referring any observations	
and actions to the appropriate person? (MAT 2 AC4.10)	
Has the individual recorded physiological measurements of the	
newborn on the appropriate chart in line with policy and	
procedure? (MAT 2 AC6.4)	

Table 3: supporting parents or carers

Criteria	Description of situation/action	Assessor confirmation and comments
Discuss with parents or carers the		
ways in which they can meet the		
physical, social and emotional		
needs of their baby (MAT 3 AC4.1)		
Provide active support to the		
parent or carer, within the level of		
assistance required, to handle and		
interact with the baby and deal		
with their needs (MAT 3 AC4.2)		
Observe the parent or carer		
interacting with their baby (MAT 3		
AC4.3)		
Provide encouragement to parents		
or carers when they bond with and		
relate to their baby (MAT 3 AC4.4)		
Support parents or carers to		
prepare themselves, the		
environment and the equipment		
prior to feeding, bathing and		
clothing the baby (MAT 3 AC5.1)		
Discuss with parents or carers		
approaches to feeding in line with		
the advice they have been given		
(MAT 3 AC5.2)		
Support parents attending to		
their baby's: (MAT 3 AC5.3)		
<ul><li>comfort</li></ul>		
<ul> <li>hygiene</li> </ul>		
<ul><li>wellbeing</li></ul>		
Encourage parents or carers to		
monitor their baby's condition and		
observe any changes in behaviour,		
feeding or content of nappy, and to		
seek support if required (MAT 3		
AC5.4)		
Advise parents or carers about		
the baby's: (MAT 3 AC5.5)		
<ul> <li>sleeping positions</li> </ul>		
<ul> <li>room and body temperature</li> </ul>		
<ul> <li>coverings</li> </ul>		
<ul><li>clothing</li></ul>		

Has the individual updated records about the progress of the	
parent or carer, reporting any concerns to the person with	
responsibility to act in line with confidentiality and data	
protection? (MAT 3 AC4.5)	

Table 4: developing and agreeing to individual care plans for babies and families

Criteria	Description of situation/action	Assessor confirmation and comments
Confirm the identity of the person legally responsible for the baby and gain valid consent (MAT 5 AC4.1)		
Explain the preliminary and preparatory actions when carrying out care planning for babies and families (MAT 5 AC4.2)		
Communicate and interact with the baby and those involved in the baby's care (MAT 5 AC4.3)		
Provide information for those involved in the care of the baby (MAT 5 AC4.4)		
Support those involved in the care of the baby to take an active part in decisions affecting them (MAT 5 AC4.5)		
Explain the options for addressing the health and wellbeing needs of the baby, including any benefits and risks, with the parent/carers (MAT 5 AC4.6)		
Agree an individualised care plan with those involved in the care of the baby (MAT 5 AC4.7)		
Has the learner maintained recor protocol? (MAT 5 AC4.8)	ds in line with local policy and	

Table 5: supporting individuals with feeding babies

Criteria	Description of situation/action	Assessor confirmation and comments
Communicate with the individual and significant others in a way that is informative and sensitive to the personal beliefs and preferences of the individual (MAT 6 AC3.1)		
Discuss with the individual how they wish to feed the baby (MAT 6 AC4.1)		
Explain to the individual the importance of providing an environment to support breastfeeding (MAT 6 AC4.2)		

Discuss with the individual the		
importance of the baby's hydration		
and nutrition (MAT 6 AC4.3)		
Explain the benefits of different		
feeding methods and respond to		
any concerns that the individual		
and significant others may have		
(MAT 6 AC4.4)		
Demonstrate appropriate health		
and safety measures and		
standard precautions for infection		
control in line with local policy and		
procedures (MAT 6 AC4.5)		
Assist with the positioning of the		
individual and the baby (MAT 6		
AC4.6)		
Demonstrate how to support an		
individual to feed a baby using the		
appropriate method and		
equipment (MAT 6 AC4.7)		
Explain to the individual how to		
wind the baby and the reasons		
why winding is necessary (MAT 6		
AC4.8)		
Gain support from the		
parents/carer for any situations		
that are outside of the scope of		
your role (MAT 6 AC4.9)		
Monitor the weight of the baby to		
ensure that feeding is adequate		
(MAT 6 AC4.10)		
Has the individual completed rec	cords in accordance with	
organisational requirements?		

# **Evidence requirements**

Task 1: completion of maternity pathway reference guide 1

Task 2: completion of maternity pathway guide to roles and responsibilities

Task 3: production of an information guide

**Task 4:** observation in practice (tables 1, 2, 3, 4 and 5)

# Introduction

Your workplace is updating their agreed ways of working information packs. Your manager has asked you to produce a reference guide which can be shared with your colleagues relating to the agreed ways of working, covering important aspects of legislation rights, responsibilities, and record keeping associated with the role.

Your guide should be clear, well presented, and informative. You should consider the appearance of your guide and its intended audience. Your guide should be presented in the following sections and should include all criteria listed below.

#### **Task**

# For this task you must fully respond to all the knowledge questions below:

Summarise current legislation, national guidelines, policies, protocols, and good practice guidelines related to providing advice and information to parents/carers on the health and wellbeing of newborn babies. (MAT 1 AC1.1)

Describe local policies for child safety and protection. (MAT 1 AC1.2, 2.1.2)

Explain how to report any concerns about the parent/carer or the child's health, safety, or wellbeing in line with local policy and protocol. (MAT 1 AC1.3)

Explain how to work in partnership with parents/carers and significant others. (MAT 1 AC1.4)

Significant others could include:

- family
- colleagues
- other individuals involved with the care or wellbeing of the baby, child, or young person.

Explain the rights and responsibilities of parents/carers for their child and own role in relation to this. (MAT 1 AC1.5)

Explain how to obtain advice and information on supporting parents to promote the health and wellbeing of their newborns to support own practice. (MAT 1 AC1.6)

Explain how to access records and information on the needs and preferences of babies, parents, and carers, in line with local policy and protocol. (MAT 1 AC1.7, MAT 2 AC1.6, MAT 3 AC1.7)

Explain the importance of confidentiality when storing or accessing records and information. (MAT 1 AC1.8, 2.1.7, 3.1.8, 6.1.7)

Explain local systems for discharge and transfer of maternity patients. (MAT 1 AC9.1)

Outline steps taken within discharge procedures. (MAT 1 AC9.2)

Summarise current legislation, national guidelines, policies, protocols, and good practice guidelines related to the care of newborn babies. (MAT 2 AC1.1)

Explain how to report any concerns about the newborn's health, safety, or wellbeing in line with local policy and protocol. (MAT 2 AC1.3, 3.1.6)

Explain how to obtain advice and information regarding caring for a newborn baby to support own practice. (MAT 2 AC1.4)

Explain the importance of keeping own knowledge of how to care for a newborn up to date. (MAT 2 AC1.5)

Explain the typical protocols and procedures implemented in hospitals to guarantee accurate identification of both the mother and newborn. (MAT 2 AC5.1)

Explain typical hospital protocols regarding newborn security and abduction. (MAT 2 AC5.3)

Summarise current legislation, national guidelines, policies, protocols, and good practice guidelines related to supporting parents or carers to interact with and care for their newborn baby. (MAT 3 AC1.1)

Describe local policies for child safety and protection, related to supporting parents or carers to interact with and care for their newborn baby. (MAT 3 AC1.2)

Explain the different services and organisations that work in partnership with individuals who are caring for and interacting with their newborn babies. (MAT 3 AC1.3)

Explain own role in informing parent or carers of their rights and responsibilities when caring for their newborn baby. (MAT 3 AC1.4)

Explain the importance of ensuring that own knowledge and practice is up to date in relation to supporting parents/carers to interact and care for their baby and identify sources of support.t (MAT 3 AC1.5)

Summarise current legislation, national guidelines, policies, protocols, and good practice guidelines related to supporting parents/carers to care for their baby during their first year. (MAT 5 AC1.1)

Describe local policies for child safety and protection, and explain how these are addressed in the care plan. (MAT 5 AC1.2)

Explain how to work in partnership with parents/carers and significant others in order to develop person-centred care plans. (MAT 5 AC1.3)

Significant others could include:

- family
- colleagues
- other individuals involved with the care or wellbeing of the baby, child, or young person.

Explain the rights and responsibilities of parents/carers for their child and own role in integrating this within the care plan. (MAT 5 AC1.4)

Explain how to obtain advice and information to support own practice regarding development of care plans. (MAT 5 AC1.5)

Explain how to report deviations from the agreed care plan in line with local policy and protocol. (MAT 5 AC1.6)

Explain how to gather information on the needs and preferences of babies, parents, and carers, in line with local policy and protocol. (MAT 5 AC1.7)

Explain the importance of confidentiality when accessing care plans and information. (MAT 5 AC1.8)

Explain the importance of gathering relevant information to inform care planning. (MAT 5 AC2.1)

Describe ways to access information held by other practitioners and agencies. (MAT 5 AC2.2)

Summarise current legislation, national guidelines, policies, procedures, and good practice guidelines relating to feeding babies. (MAT 6 AC1.1)

Describe how local policies on feeding babies support child safety and protection. (MAT 6 AC1.2)

Explain how to work in partnership with individuals/carers and significant others when supporting the feeding of babies. (MAT 6 AC1.3)

Explain the rights and responsibilities of individuals/carers for their child and own role in relation to this. (MAT 6 AC1.4)

Explain how to report any concerns about the individual/carer or the child's health, safety, or wellbeing regarding feeding, in line with local policy and procedures. (MAT 6 AC1.5)

Explain how to access, update and store records and information on the feeding needs and preferences of babies, individuals, and carers, in line with local policy and procedures. (MAT 6 AC1.6)

Explain how to obtain advice and information on feeding babies to support own practice and why this is important. (MAT 6 AC1.8)

# **Evidence requirements**

Completed reference guide

# Introduction

Your workplace requires a guide to the roles and responsibilities of the maternity support worker. Your manager has asked you to produce an information guide which can be shared with your colleagues that outlines and explains the roles and responsibilities.

Your guide should be clear, well presented, and informative. You should consider the appearance of your guide and its intended audience. Your guide should be presented in the following sections and should include all criteria listed below.

## Task

# For this task you must fully respond to all the knowledge questions below:

Describe the main trends and changes relating to the care of newborn babies. (MAT 2 AC2.2)

Explain the benefits of empowering parents/carers to manage the care of their baby. (MAT 2 AC2.4)

Explain how the needs of newborn babies may affect those who care for them. (MAT 2 AC2.6)

Explain the impact the following can have on the health and wellbeing of babies: (MAT 2 AC2.7)

- family
- parenting capacity
- environment.

Identify the contributing factors that increase the risk of significant harm to newborn babies. (MAT 2 AC2.8)

Explain the importance of confirming the parents'/carers' understanding of how to promote and protect the health and wellbeing of their baby. (MAT 2 AC2.9)

Explain signs of deteriorating physical or mental health and wellbeing in parents/carers. (MAT 2 AC2.10)

Explain the regularity and objectives of postnatal midwife visits in the community. (MAT 1 AC7.1)

Explain the role of the health visitor and timing of their first visit. (MAT 1 AC7.2)

Explain the role of GP in postnatal care and timing for first mother and baby check. (MAT 1 AC7.3)

Explain how to seek advice and urgent help. (MAT 1 AC7.4)

Explain signs of deteriorating postnatal health and when to seek urgent advice/attend hospital. (MAT 1 AC8.1)

Explain current recommendations for postnatal exercise. (MAT 1 AC8.2)

Explain ways for postnatal women to practice self-care. (MAT 1 AC8.3)

Explain security systems in place for baby identification within own working environment. (MAT 2 AC1.8)

Explain your role in monitoring the normal state of newborn babies. (MAT 2 AC2.1)

Explain the importance of providing consistency and continuity of care for newborn babies. (MAT 2 AC2.6)

Explain normal ranges of physiological observations and actions to take when results fall outside of normal range. (MAT 2 AC6.2)

Explain the responsibilities and limits of own relationship with parents or carers and their newborn baby. (MAT 3 AC2.1)

Describe the normal state of newborn babies. (MAT 3 AC2.2)

Explain how the following can impact on the normal state of the newborn baby, including: (MAT 3 AC2.3)

- environment
- nutrition and hydration
- the care they receive.

Explain the signs and symptoms that indicate a newborn baby may be becoming unwell. (MAT 3 AC2.4)

Explain why parents or carers should be encouraged to engage in active parenting. (MAT 3 AC2.5)

Explain the importance of confirming the level of assistance required by parents or carers. (MAT 3 AC2.6)

Explain signs and symptoms of neonatal jaundice and when to escalate to the midwife. (MAT 3 AC3.1)

Explain types of neonatal jaundice and treatment options. (MAT 3 AC3.2)

Describe how babies communicate by behaviour. (MAT 5 AC3.1)

Describe how different behaviours can be interpreted. (MAT 5 AC3.2)

Evaluate the main issues and debates relating to the health and wellbeing of babies. (MAT 5 AC3.3)

Describe a range of conditions affecting babies in own area of practice. (MAT 5 AC3.4)

Describe the risk factors for premature birth, including: (MAT 5 AC3.5)

- fetal
- maternal
- social influencing
- factors relative to birth history.

Explain the impact of parenting, family and environment on the health and wellbeing of a baby. (MAT 5 AC3.7)

Describe the interdependent relationship of the health and wellbeing of a mother and that of their baby/babies. (MAT 5 AC3.8)

Explain the preliminary and preparatory actions when carrying out care planning for babies and families. (MAT 5 AC4.2)

Explain the options for addressing the health and wellbeing needs of the baby, including any benefits and risks, with the parents/carers. (MAT 5 AC4.6)

Explain the importance of promoting skin-to-skin contact. (MAT 6 AC2.1)

List the factors that can impact on the choice of feeding method. (MAT 6 AC2.2)

#### Factors must include:

- socio-economic
- environmental
- cultural.

Explain the health benefits of breastfeeding and how to promote these to individuals. (MAT 6 AC2.4)

Explain the support individuals can access when it comes to breastfeeding and latching on. (MAT 6 AC2.5)

Explain the importance of nutritional intake and hydration for the individual breastfeeding. (MAT 6 AC2.6)

Describe how the maternal health of individuals can impact on breastfeeding. (MAT 6 AC2.7)

Explain the benefits of different feeding methods and respond to any concerns that the individual and significant others may have. (MAT 6 AC4.4)

Different feeding methods could include:

- breastfeeding
- bottle-fed using expressed milk
- bottle-fed using artificial milk
- syringe feeding
- cup feeding
- weaning.

# **Evidence requirements**

Completed roles and responsibilities guide

# Introduction

You are required to complete a revision aid for colleagues relating to key principles of anatomy and physiology which relate to your role as a maternity support worker.

You may be required to complete research around the topic to complete this task, you should include your references. Please refer to the range when compiling the revision aid.

Your revision aid should be clear, well presented, and informative. You should consider the appearance of your revision aid and its intended audience. Your written work should be presented in the following sections and should include all criteria listed below.

## Task

## For this task you must fully respond to all the knowledge questions below:

Summarise the structure and function of the female reproductive system. (MAT 4 AC1.1)

Explain the role of hormones in female reproduction. (MAT 4 AC1.2)

Explain the structure of the breast. (MAT 4 AC2.1)

Describe the process of lactation. (MAT 4 AC2.2)

Explain the physical changes in the body due to pregnancy. (MAT 4 AC3.1)

Explain physical changes that pose a risk to pregnancy. (MAT 4 AC3.2)

Describe the anatomy and physiology related to milk production and breastfeeding. (MAT 6 AC2.3)

# **Evidence requirements**

Completed revision aid

# Introduction

Your workplace is updating their patient and service user information packs. Your manager has asked you to produce an information guide which can be shared with your service users, their families, and friends relating to support for parents who are bereaved.

Your guide should be clear, well presented, and informative. You should consider the appearance of your guide and its intended audience. Your guide should be presented in the following sections and should include all criteria listed below.

#### Task 1

# For this task you must fully respond to all the knowledge questions below:

Describe how family members may feel immediately following the death of a loved one. (MAT 7 AC1.1)

Compare theories of bereavement. (MAT 7 AC2.1)

Explain the importance of taking into account the individual's age, spirituality, culture and beliefs when providing support for bereavement. (MAT 7 AC2.2)

Explain the importance of empathy in supporting a bereaved individual. (MAT 7 AC2.3)

Explain the importance of considering bereavement needs of families based on the age of the deceased individual and their relationship to the family members. (MAT 7 AC2.4)

Describe how to assess the individual's level of distress and their capacity for resilience. (MAT 7 AC3.1)

Outline how to agree a programme of support with the individual. (MAT 7 AC3.2)

Outline how to support the individual to identify any changes they may need to make as a result of their loss. (MAT 7 AC3.3)

Explain the importance of working at the individual's pace during the bereavement journey. (MAT 7 AC3.4)

Explain how to support the individual to manage conflicting emotions, indecision, or fear of the future. (MAT 7 AC3.5)

Explain how to support in the creation of meaningful memories for bereaved parents of deceased newborn babies, stillborns or late miscarriages. (MAT 7 AC3.6)

Compare the roles of specialist agencies in supporting individuals who are bereaved. (MAT 7 AC4.1)

Describe how to assess whether a bereaved individual requires specialist support. (MAT 7 AC4.2)

Explain the importance of establishing agreement with the individual for a referral to a specialist agency. (MAT 7 AC4.3)

Research what pregnancy and infant loss bereavement charities practice in your area and what services they offer. (MAT 7 AC4.4)

Identify ways to manage own feelings while providing support for an individual who is bereaved. (MAT 7 AC6.1)

# Task 2: workplace practical experience

The following table consists of practical tasks you will need to achieve in your work or placement.

Describe the situation and action that best applies to the listed criteria.

Your assessor or manager will be required to confirm the scenario and provide feedback for you to consider in the future.

Table 1: supporting families who are bereaved

Criteria	Description of situation/action	Assessor confirmation and comments
Explain how to work with others to		
support individuals who are		
bereaved (MAT 7 AC5.1)		
Support others to create an		
environment where the individual		
has privacy to express their		
emotions (MAT 7 AC5.2)		
Identify ways to manage own		
feelings while providing support		
for an individual who is bereaved		
(MAT 7 AC6.1)		
Use support systems to help		
manage own feelings (MAT 7		
AC6.2)		

# **Evidence requirements**

Completed guide

Workplace experience (Table 1)

# Introduction

Your workplace is updating their maternity support worker induction packs. Your manager has asked you to produce an information guide which can be shared with your colleagues relating to obtaining and testing specimens from newborn babies.

Your guide should be clear, well presented, and informative. You should consider the appearance of your guide and its intended audience. Your guide should be presented in the following sections and should include all criteria listed below.

#### Task 1

# For this task you must fully respond to all the knowledge questions below:

Outline current legislation, national guidelines, organisational policies, and protocols that affect working practice. (MAT 8 AC1.1)

Identify the hazards and other consequences related to incorrect labelling of specimens. (MAT 8 AC1.2)

Identify the different types of specimens that may be obtained, including testing sites. (MAT 8 AC2.1)

Describe the tests and investigations that may be carried out upon the specimens. (MAT 8 AC2.2)

Identify the correct equipment and materials used in the collection and transport of specimens. (MAT 8 AC2.3)

Identify how to label, store, and send different specimens. (MAT 8 AC2.4)

Identify any aspects of the parent/carer's ethnic and religious background that might affect the procedure. (MAT 8 AC3.5)

Describe possible problems in collecting specimens and how and when these should be reported. (MAT 8 AC4.4)

Describe the signs and symptoms that a newborn is in pain, distress or discomfort and explain how you would respond to these. (MAT 8 AC4.5)

Demonstrate the correct process for reporting and recording test results. (MAT 8 AC5.1)

Describe the actions to be taken when the results are outside the normal range. (MAT 8 AC5.2)

Describe why it is important to understand the implications the test results may have on the newborn. (MAT 8 AC5.4)

## Task 2: workplace practical experience

The following table consists of practical tasks you will need to achieve in your work or placement.

Describe the situation and action that best applies to the listed criteria.

Your assessor or manager will be required to confirm the scenario and provide feedback for you to consider in the future.

Table 1: obtain and test specimens from newborn babies

Criteria	Description of situation/action	Assessor confirmation and comments
Confirm the newborn's		
identity (MAT 8 AC3.1)		
Maintain a safe and healthy		
working environment using		
infection prevention and control		
techniques (MAT 8 AC3.2)		
Explain the procedure to the		
parent/carer and obtain valid		
consent (MAT 8 AC3.3)		
Ensure the individual's privacy		
and dignity is maintained at all		
times (MAT 8 AC3.4)		
Identify any aspects of the		
parent/carer's ethnic and religious		
background that might affect the		
procedure (MAT 8 AC3.5)		
Communicate with the		
parent/carer in a way that is		
appropriate to their needs and		
preferences (MAT 8 AC3.6)		
Demonstrate that the required		
preparations have been		
completed, including materials		
and equipment (MAT 8 AC3.7)		
Appropriately collect specimen		
using correct procedure and		
equipment (MAT 8 AC4.1)		
Demonstrate appropriate health		
and safety measures relevant to		
the procedure and environment		
(MAT 8 AC4.2)		
Demonstrate effective hand		
washing techniques and correct		
use of personal protective		
equipment (PPE) (MAT 8 AC4.3)		
Describe possible problems in		
collecting specimens and how and		
when these should be reported		
(MAT 8 AC4.4)		
Describe the signs and symptoms		
that a newborn is in pain, distress		
or discomfort and explain how you		
would respond to these (MAT 8		
AC4.5)		
Demonstrate the correct		
collection, labelling and storage of		
specimens (MAT 8 AC4.6)		
Demonstrate safe disposal of		
clinical waste (MAT 8 AC4.7)		
Complete and attach relevant		
documentation (MAT 8 AC4.8)		
, , , , , , , , , , , , , , , , , , , ,		

NCFE CACHE Level 3 Technical Occupational Entry in Senior Healthcare Support (Diploma) QN: 610/3988/3

Demonstrate the correct process	
for reporting and recording test	
results (MAT 8 AC5.1)	
Describe the actions to be taken	
when the results are outside the	
normal range (MAT 8 AC5.2)	
Communicate test results in	
accordance with agreed ways of	
working (MAT 8 AC5.3)	
Describe why it is important to	
understand the implications the	
test results may have on the	
newborn (MAT 8 AC5.4)	

# **Evidence requirements**

Completed induction guide

Workplace experience (Table 1)

# **Change history record**

Version	Description of change	Date of issue
V1.0	First publication	August 2025